



COMPANY PROFILE

Company Name	:	MASINLOC WATER DISTRICT
Company Address	:	Mamacoy Road
Municipality	:	Masinloc
Province	:	Zambales
Zip Code	:	2211
Region	:	3
No. of Barangays in the Municipality	:	13
No. of Barangays Served	:	7
Active No. of Service Connections as of January 2016	:	2299
Classification of Office	:	Government Owned and Controlled Corporation
Total Employees	:	13

Mission :

WE will provide reliable and high quality water, water services at a fair price to meet the needs and expectation of our customers.

WE will protect the environment to conserve our water resources for future generations.

WE will conduct ourselves in accordance with the highest ethical standards because our reason for being is to serve the PUBLIC.

Vision :

We are a water utility firm committed to service excellence, improving water services of the COMMUNITY.

AGENCY BACKGROUND

The water supply system of Masinloc was constructed in 1950 by the NAWASA. The authority constructed a 380 cubic meter elevated reinforced concrete tank for storage which was supplied by an adjacent water deep well. After five (5) years of operation, the water well became blackish thus necessitating the second well in Sitio Hawaii. This power driven well became uneconomical due to its high fuel consumption which led to higher operational cost

In 1964, a new water source was opened at Balsa Spring having an initial funding of Pts 500,000.00 from a loan provided by the Development Bank of the Philippines (DBP). This loan was used for the installation, construction of some 7.3 km. of 150mm diameter pipes and other related source developmental works. In 1965, the municipality took over the operation of the water system from NAWASA.

The Masinloc Water District acquired the ownership and management of the system in accordance with Presidential Decree No. 198. LWUA awarded the Conditional Certificate of Conformance on February 07, 1990 with CCC No. 430.

As of April 2014 the District serve seven (7) barangays with 2,051 total active service connections. Through the hard work and dedication of its personnel, MWD was able to withstand the hardships and challenges of time and was able to make sure of its resources in order to achieve its goal and objectives in giving the best water service to the people of Masinloc.



380 cu.m Elevated Concrete Tank

PRESENT CONDITION OF WATER SUPPLY SYSTEM

The water supply system of Masinloc comes from the Local Water Utilities Administration (LWUA) through the Masinloc Water District. It obtains its supply from Balsa Creek, the main water source for Masinloc Water District. It is about 7300 meters from the service area and has an elevation of 103 meters from the reservoir and with total source production of about 100 lps during the wet season and 30 – 40 lps during the dry season. Water supply from the creek is available throughout the year and is supplying water for 2051 service connections. Water is distributed by gravity through 150 mm and 200 mm transmission line. The 200 mm line goes into the 380m³ elevated tank while the other line is fed directly to the distribution system. Water is available 24 in all barangays.

The raw water from Balsa Creek is normally clear most of the time. No water treatment is made to the raw from Balsa creek except disinfection by hypochlorination. The water supplied by the Water District is mainly for domestic use, specifically for drinking, bathing, and washing.

The water quality of Balsa Creek meets the National Standard for Drinking water. (NSDW)

FINANCIAL ASPECT :

The Water District adopts a progressive charging for the consumers. A minimum charge of Pts 160.00 is being charged for residential consumers as well as government institutions for the first 10m³, while for commercial establishments the minimum charge is Pts 220.00 for the first 10m³. Average monthly consumption is approximately 20m³.

The district divided the service area in 11 zones. Reading is done for the first 11 working days and distribution of billing is 12 days after reading. Payment due date is another 11 to 12 days after the distribution. A penalty of 10% is imposed after the due date as per policy of the district.

Water meters are read monthly in each service area on scheduled dates. Any service defects either complained of or not are reported in a Maintenance Order form.

A daily billing summary is prepared for all water bills issued during the day.

ORGANIZATIONAL CHART



