

## Terms & Conditions

### Tune Protect “WIN A RIMOWA BAG WITH TRAVEL EASY” Contest

#### Organizer & Contest Period

- 1) The “Win A Rimowa Bag with Travel Easy” Contest (“Contest”) is organized by Tune Protect Group (“Organizer”, “We”, “Us”). The Contest will commence from 15 June at 12.00am (GMT +8) and ends on 15 August 2022 at 11.59pm (GMT +8) (“Contest Period”).

#### Contest Mechanics & Selection of Winners

- To qualify for a chance to win a prize, customers must successfully purchase Travel Easy (travel insurance) on <https://www.tuneprotect.com>
- Winners shall be randomly selected by Tune Protect Group’s randomizer program from the pool of Eligible Participants in the Contest.

#### Contest Prizes

- 2) This Contest offers 1 x main prize:

No	Prizes	Total Winner
1	Rimowa (Essential Collection) – Check-In L	1

- 3) We will endeavor to contact and deliver the prizes to all winners within 30 days after the Contest Period once we have received all necessary details from the winners. Details include but is not limited to Name, IC, Tel, Email and Policy Number. Prize delivery may be delayed in the event of any unforeseen or unexpected circumstances. We will contact the winners at any time or by any mode of communication solely deemed necessary by us.
- 4) Prize will be forfeited if the insurance policy (referred to as Travel Easy) purchased by the winner is terminated within 30 days of successful purchase or before the prize is sent out for delivery.
- 5) Prizes will only be awarded to chosen winner who have completed payment successfully. Any transaction failure will be deemed to not be valid. The Organizer will not be responsible for any failure to purchase successfully for whatever reason during the Contest Period.
- 6) The Organizer shall not be responsible nor be liable if the winner’s contact details are not reachable or invalid. Winner is solely responsible to notify the Organizer via [marketing@tuneprotect.com](mailto:marketing@tuneprotect.com) if they do not receive the prizes within 60 days after being contacted by the Organizer. All requests/claims after 60 days will not be entertained.
- 7) All prizes cannot be exchanged by the winner for cash or any other prize of equivalent value.
- 8) Winner is not allowed to select the colour of the prize. The colour of the prize may differ from the colour in the Contest advertisement and materials promoting this Contest.
- 9) The prize will be handed over to the winner at a date and location stipulated by the Organizer, which may be determined at a later date.

- 10) The Organizer may substitute the prize with another prize of a similar retail value at any time without prior notice.
- 11) The Organizer shall not be liable for any risk, loss or damage to the prize upon handover of the prize to the winner. Neither shall the Organizer be liable for or obligated to recognize or replace any defective, lost, damage or stolen.
- 12) Each winner shall be responsible for any additional costs, duties, taxes and/or other incidental expenses which may be incurred as a result of and/or related to their acceptance or use of the prize.

#### **Rights of Organizer**

- 13) The Organizer reserves the right to replace or substitute the prizes with other items of equivalent value without any notice to the winners.
- 14) The Organizer reserves its right to cancel, terminate or suspend the Contest with or without any prior notice and reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the winners to any claim or compensation against the Organizer for any and all losses, damages and/or costs suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 15) The Organizer reserves its right to vary, delete or add to any of these Terms and Conditions and/or substitute or change or replace the prizes from time to time without any prior notice. The Organizer retains the right to substitute the prize with another of similar value in the event the original prize offered is not available due to circumstances beyond the Organizer's reasonable control.

#### **Personal Data Protection Act 2010 ("PDPA")**

- 16) The Organizer reserves its rights to publish or display materials or information, including but not limited to the names of all Participants for marketing, advertising, and publicity purposes in any manner it deems appropriate. By participating in the Contest, the Participants confirm that they have read and understood Tune Protect's Privacy Policy at [www.tuneprotect.com/privacy-policy/](http://www.tuneprotect.com/privacy-policy/)
- 17) By participating in this Campaign, Participants are deemed to agree to be bound by the Terms and subject to the Conditions herein set out upon submission. The terms and conditions herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the Contest. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these Terms and Conditions, the English version shall prevail at all times.
- 18) The decision of randomizer appointed by the Organizer is final, conclusive and binding. No further appeal, enquiry and/or correspondence will be entertained.
- 19) The Prize is non-refundable, non-transferable and not exchangeable for cash or any other benefits in kind.

- 20) The Prizes must be taken as stated and no compensation will be payable if the Winner is unable to use the Prize as stated.

#### **Liability & Responsibility**

- 21) Tune Protect Group shall bear no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), liability, injury or disappointment incurred or suffered by the Winner in connection with this promotion, the promotion of this promotion or the use of any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).