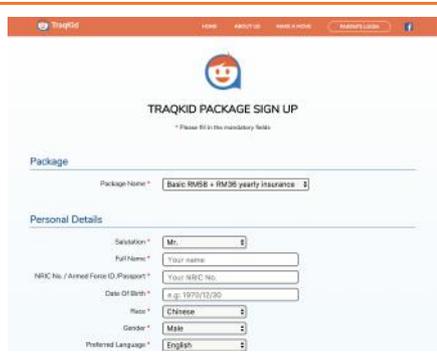


TraqKid Mobile App User Manual

This document is applicable to app version v1.1.7 for both iOS and android. iPhone 6 is selected as demo screen and screenshot material in this document.

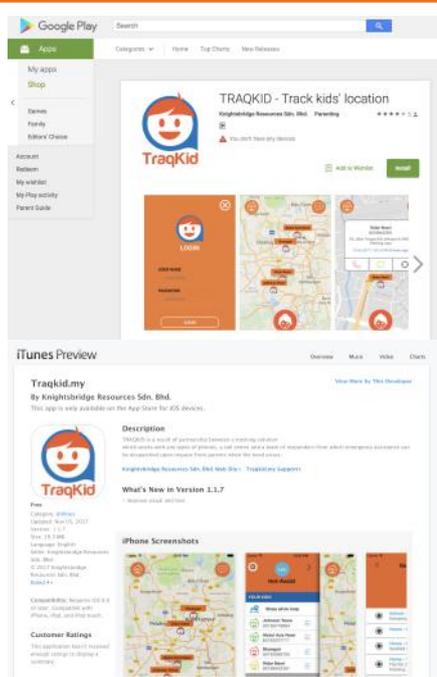
Part 1: Getting Started



The screenshot shows the 'TRAQKID PACKAGE SIGN UP' form. At the top, there is a navigation bar with 'HOME', 'ABOUT US', 'HELP & FAQ', and 'REGISTER/LOGIN'. Below the navigation bar is the TraqKid logo and the title 'TRAQKID PACKAGE SIGN UP'. A note below the title says '* Please fill in the mandatory fields'. The form is divided into two sections: 'Package' and 'Personal Details'. In the 'Package' section, there is a dropdown menu for 'Package Name' with 'Basic RM55 + RM35 yearly insurance' selected. In the 'Personal Details' section, there are several input fields: 'Salutation' (dropdown with 'Mr.' selected), 'Full Name' (text input), 'NRIC No. / Armed Force ID / Passport' (text input), 'Date Of Birth' (text input with 'e.g. 1979/12/00' as a hint), 'Race' (dropdown with 'Chinese' selected), 'Gender' (dropdown with 'Male' selected), and 'Preferred Language' (dropdown with 'English' selected).

1. Sign up TraqKid service at <https://traqkid.my/register>.

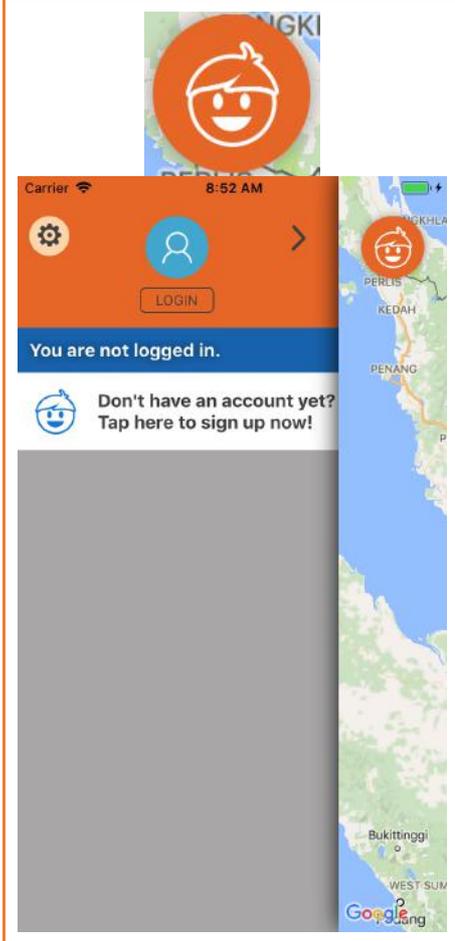
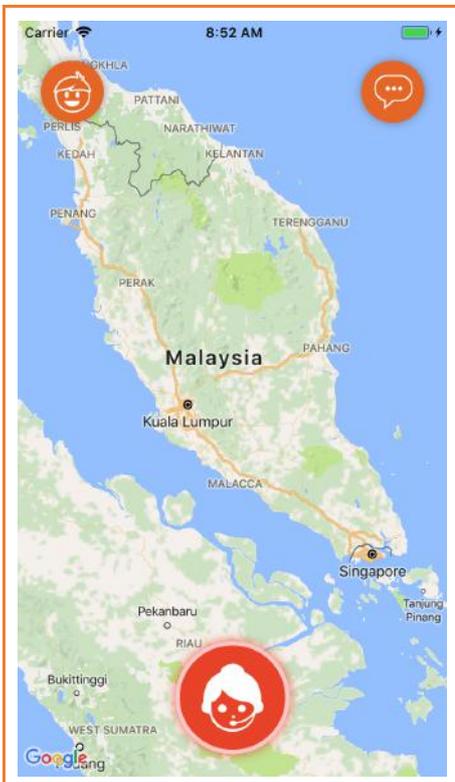
2. Once the subscription is successful, you will receive a set of username and password via email.



3. Download TraqKid app from Google Play Store or Apple App Store.

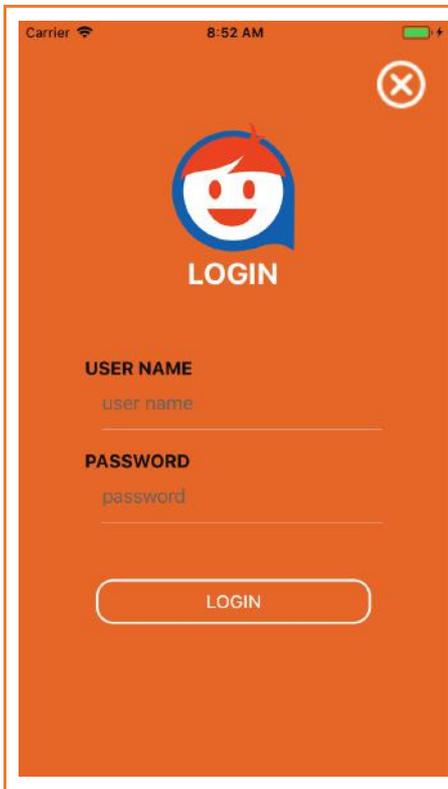


4. Launch the app once installed. You will see the the map is loaded.



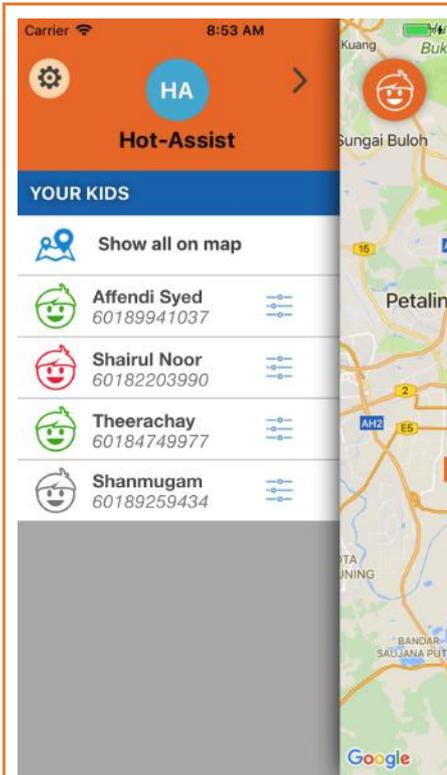
5. Click on Kids Icon on top left of Maps Layout and Left Drawer Menu is shown. 'You are not logged in' is shown on Left Drawer Menu and Login Icon is available.

If you haven't signed up TraqKid service, you may tap the section "Tap here to sign up now" to enter TraqKid sign up page.



6. Click on Login Icon and Login Layout is shown. Enter your username and password provided through email and login to the service.

Part 2: Track Your Kid



1. Once logged in, the Login Layout is closed and the Left Drawer Menu will list out all kids which have been registered under your account.



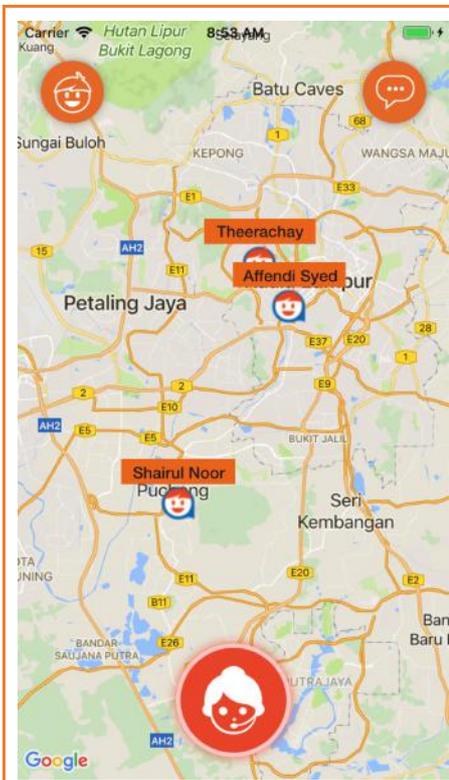
2. There are indicators with kids logo to indicate the tracking status of kids at Left Drawer Menu. Here is the briefing on icon colors:

Green kid icon: The kid is being tracked within past two hours

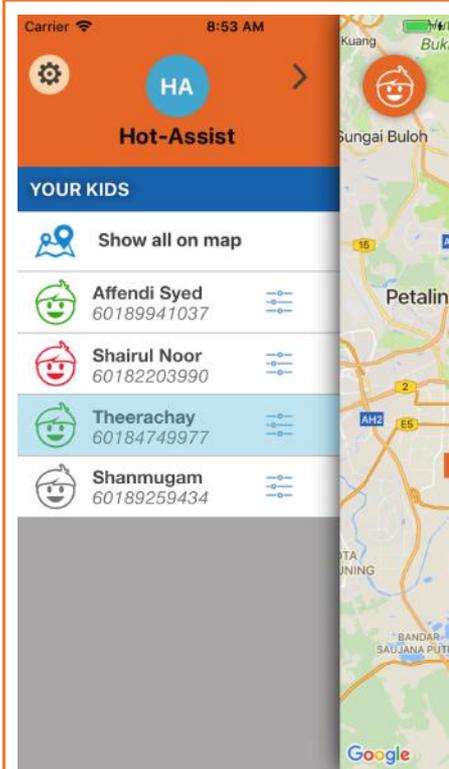
Yellow kid icon: The kid is being tracked within past 24 hours.

Red kid icon: The SIM card of kid is in service but it is not being tracked for more than 24 hours.

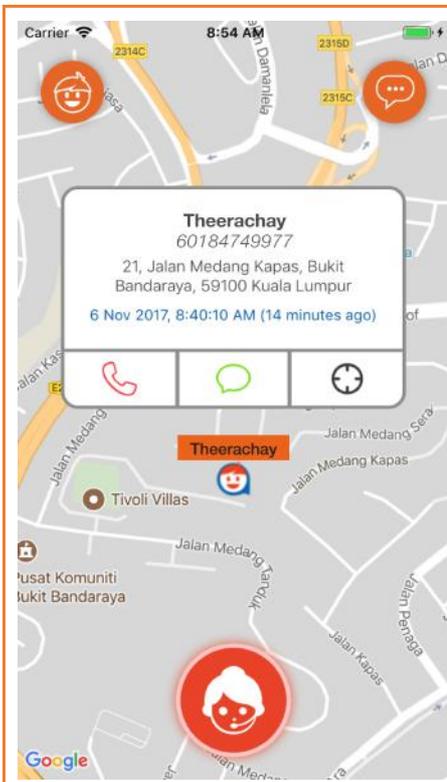
Grey Kid icon: The SIM card is not activated or not in service.



3. Press on right edge of screen to back to Maps Layout. All kids location will be shown on the map.



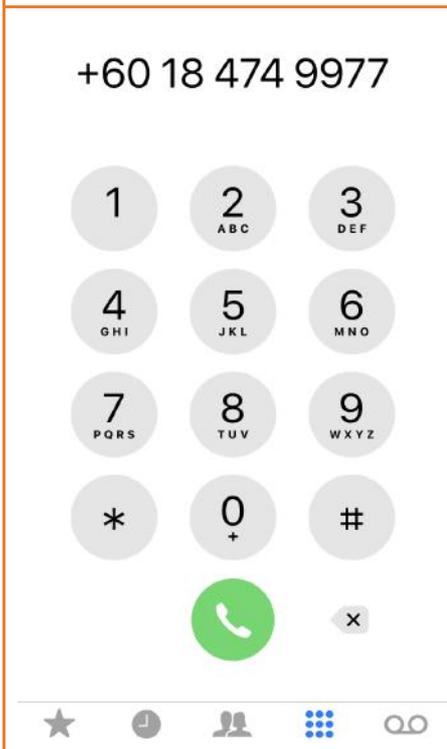
4. To look closer on any one of your kid, press the marker of the kid on map, or press on the kid at Kids List on Left Drawer Menu.



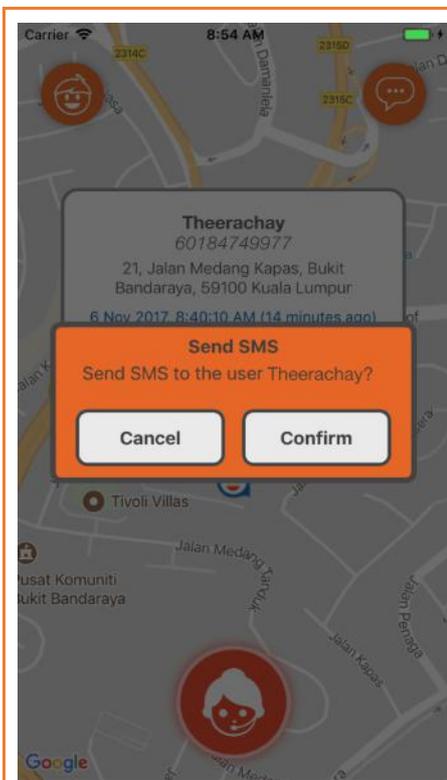
5. Then the map will show Info Box above the marker of selected kid, while it shows current location of kid and last tracking time.



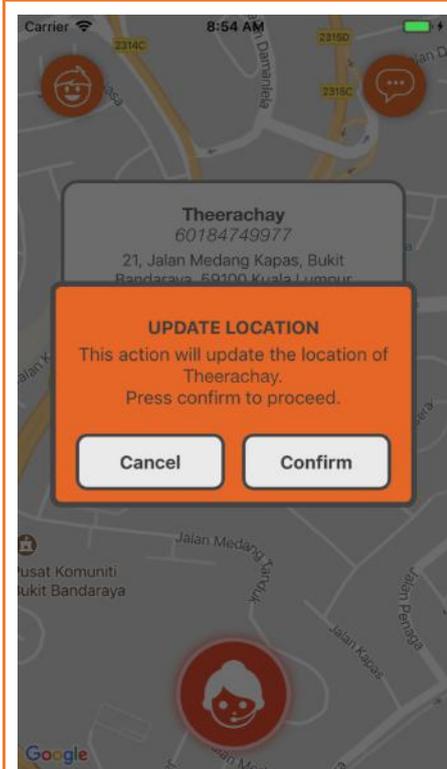
6. On Info Box, it provides few options to grasp kid's trace more directly.



7. Call Kid: Press Call Button to call your kid directly. App will direct you to phone dial. Standard Call charges applied.



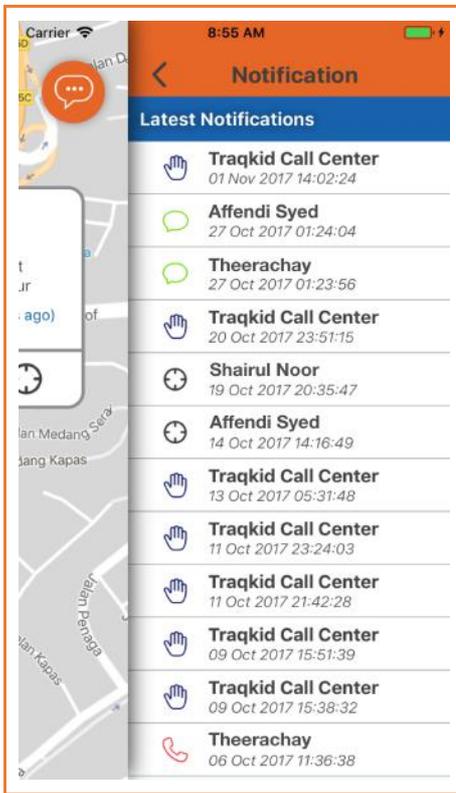
8. SMS Kid: Press SMS Button to SMS your kid. Another confirmation popup will appear to confirm your SMS request. Press OK to send your SMS request. Standard SMS charges applied.



9. Update Location: Press Update Location Button to immediate request for kid's latest location. TraqKid server will locate the latest location within one minute and update kid's latest position in app. Standard Update Location charges applied.



10. When you found your kids is located outside of designated zone, or somewhere your kid should not be, you may press the Call Center Button and call TraqKid Call Center directly. App will direct you to phone dial to TraqKid Call Center. Standard Call charges applied.

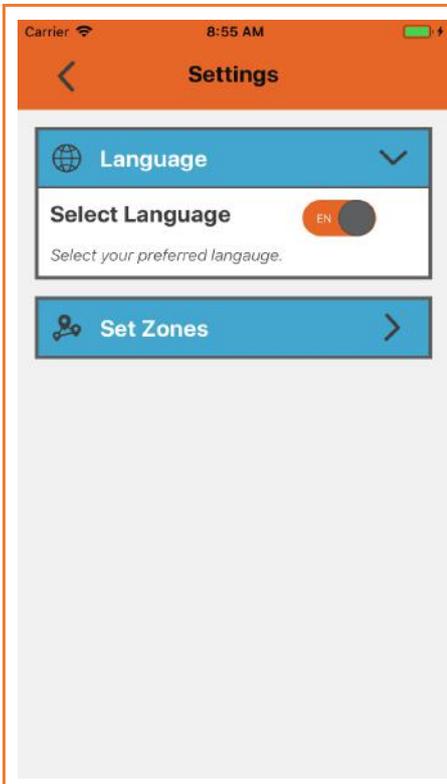


11. All tracking actions will be recorded and listed on Notification List. Press on Message Button on Maps Layout top right and Notification List will be shown at Right Drawer Menu. Press on notification rows to view the details. The Notification List will only list the last 20 actions.

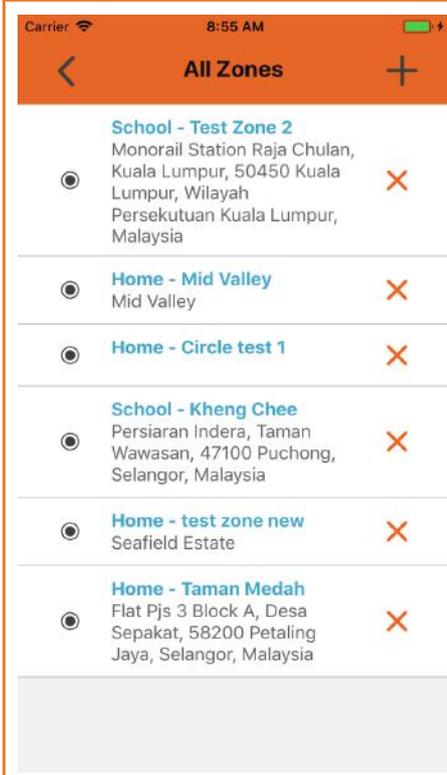
Part 3: GeoFence Zones

User is able to create and edit user zones. It drafts a region that your kid should be staying within. App will keep monitoring your kids with latest position and trigger an alarm to you by alert message when your kid is out of designated zone.

Part 3-1: Create A New GeoFence Zone



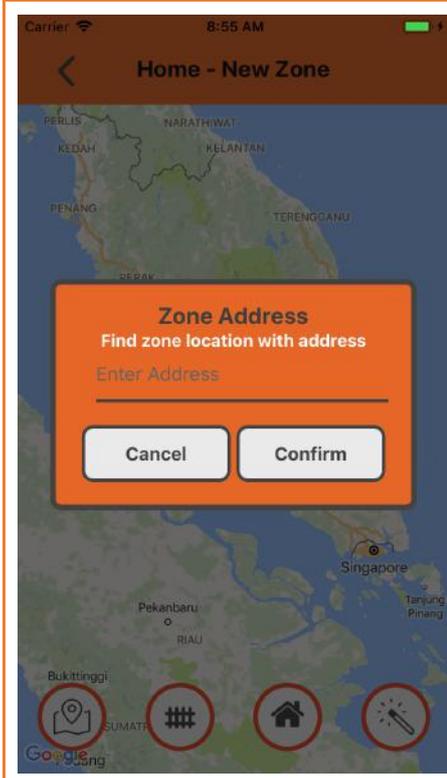
1. Press Kids Icon on top left of Maps Layout to call out Left Drawer Menu. Then press on Setting Button to enter Setting Layout.



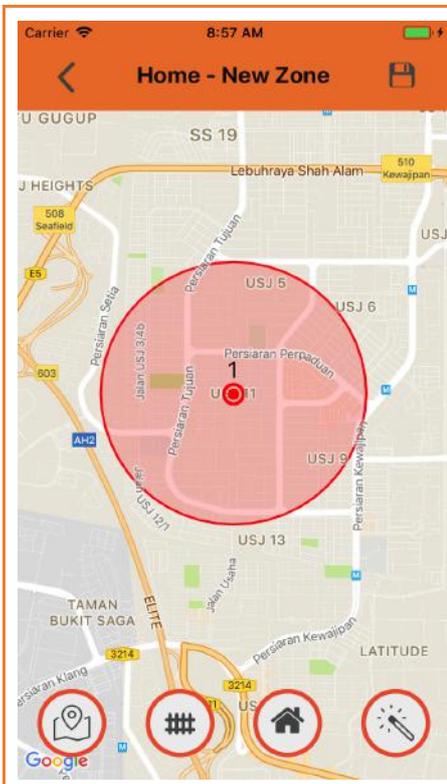
2. The Zones List Layout is shown. It shows no list when no zone is created.



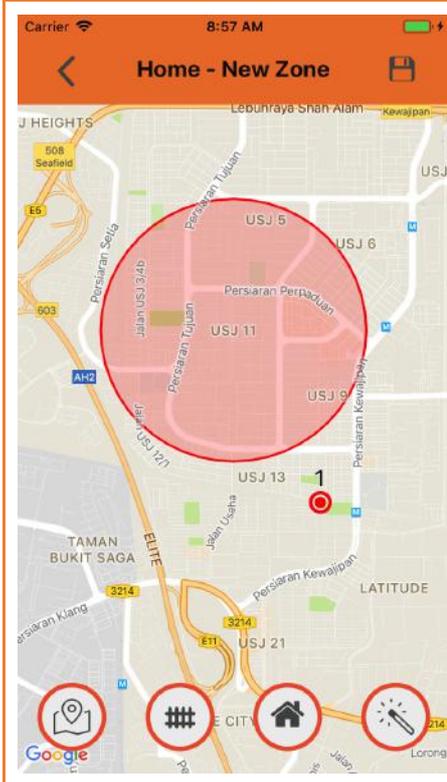
3. Press on Add Button on top right to enter Zone Edit Layout. There is a row of function buttons at the bottom of map.



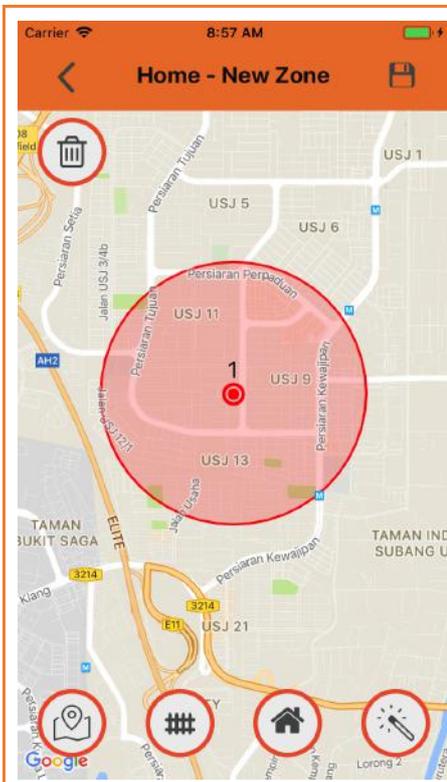
4. Press on Locate Button on the first function button. A popup with address input will appear. Enter the address which is going to be centre of zone and then press OK. Try to enter your address with more details to capture your address more precisely.



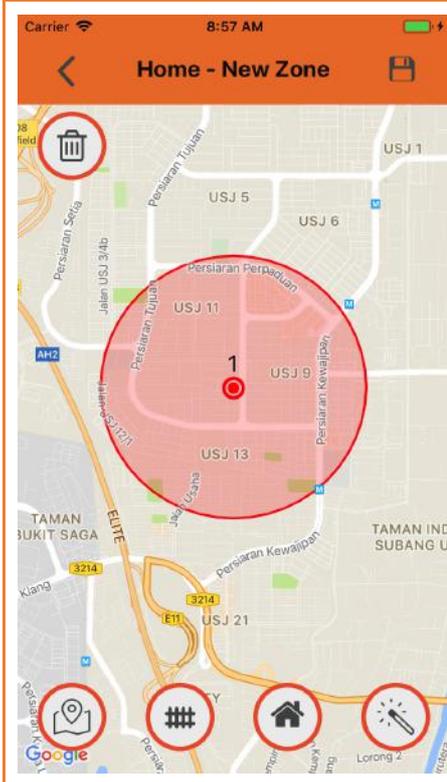
- The map will move to the address you entered and a round marker with label '1' marks on the map. Meanwhile, a zone in circle shape with 1 km radius will be created on the map and the round marker becomes the centre of zone circle.



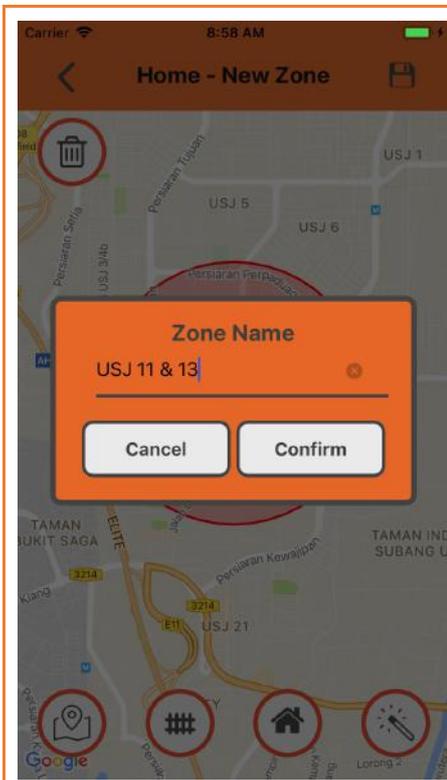
- Long press on round marker to drag the marker and minor adjust your desired centre. A new circle will be drawn immediately when you release the marker. Be reminded that the marker won't be fall under your pointed finger but it points slightly above your finger. Just drop the point at the correct position on map will do.



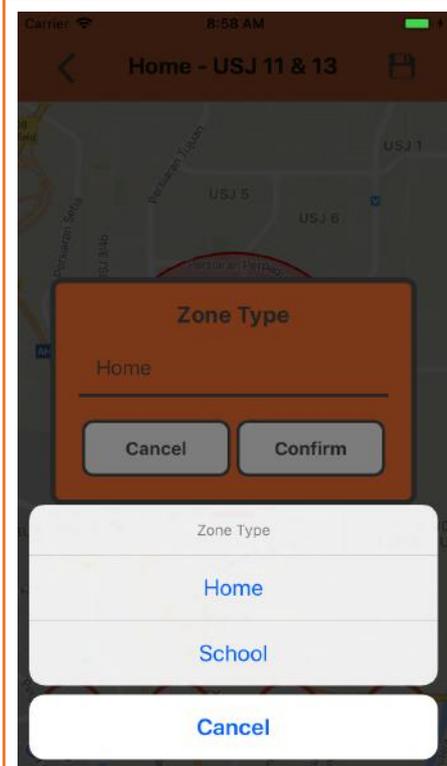
7. Press on round marker and a Delete Button will be appeared on top left of Zone Edit Layout. Press on Delete button to delete the round marker.



8. You may create a new centre of zone by long pressing at the desired point on map. Be reminded that if any of centre of zone has been created on map, the previous centre will be deleted immediately and the long pressed point will be set as a new centre of zone.



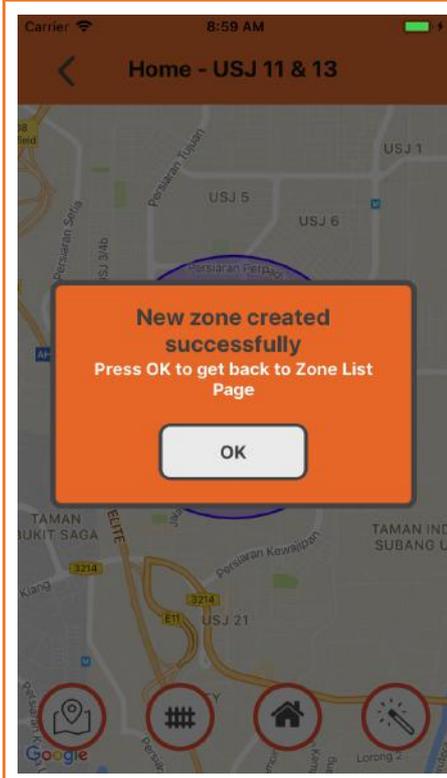
9. Press on Naming Button on the second function button to set the zone name.



10. Press on Type Button on the third function button to set the type of zone.



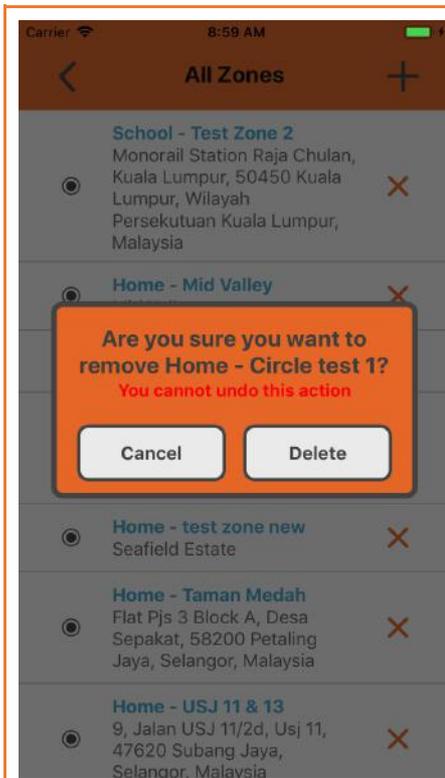
11. Press on Colour Button on the last function button and select the colour of zone and marker.



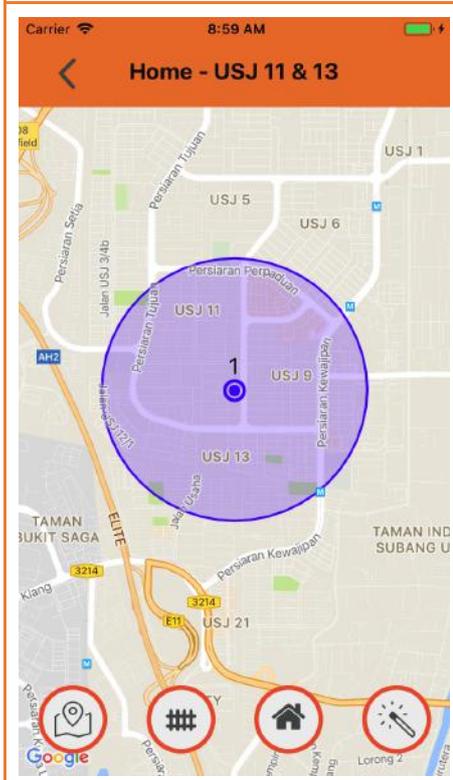
12. When you have made some changes on configuration, a Save button will appear at top right. Click on Save Button to create the new zone. If the zone is created successfully, you will be brought back to Zones List Layout.

Part 3-2 Edit and Delete Zone from Zone List

Once the zone is created and listed on Zones List Layout you may edit, delete or create another new zone.



1. To delete any created zone, click on 'X' Button to delete the zone. A popup will be prompted before delete.

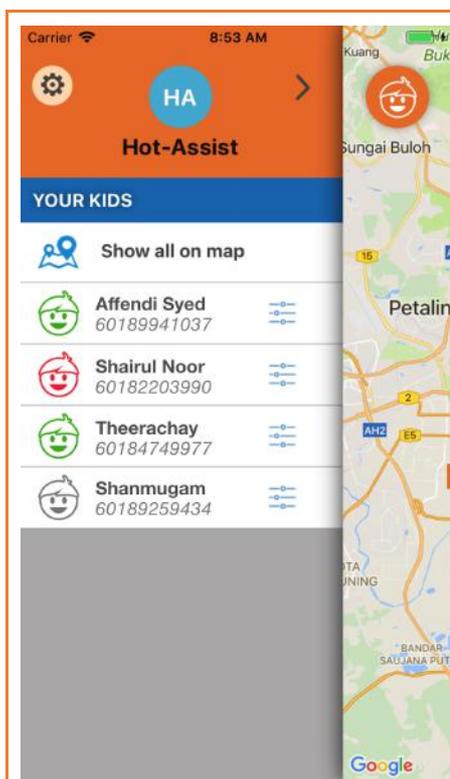


2. To edit any created zone, click on the zone to enter Zone Edit Layout. Any changes made will prompt the Save Button on the top right. Click on Save Button to save the configuration.

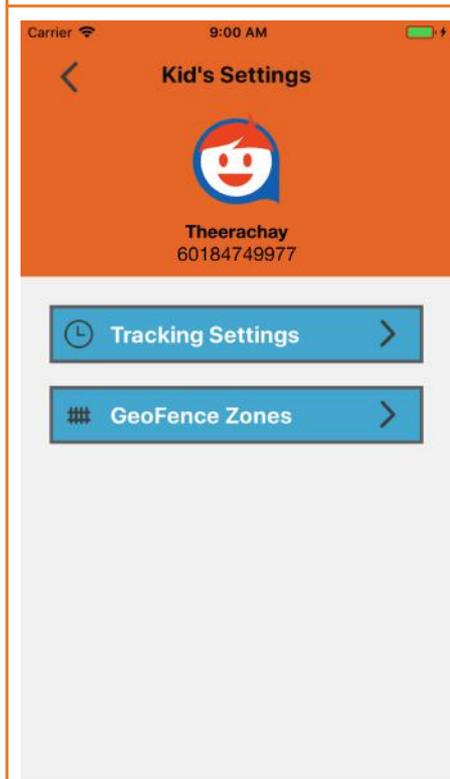
Part 3-3 Assign zones to Kids

Once you created zones, you have to assign them to your kids. Every kid can be assigned multiples of zones at the same time. The app will keep tracking on their location with your assigned zones to the kids and notify you when they are not in your assigned zones.

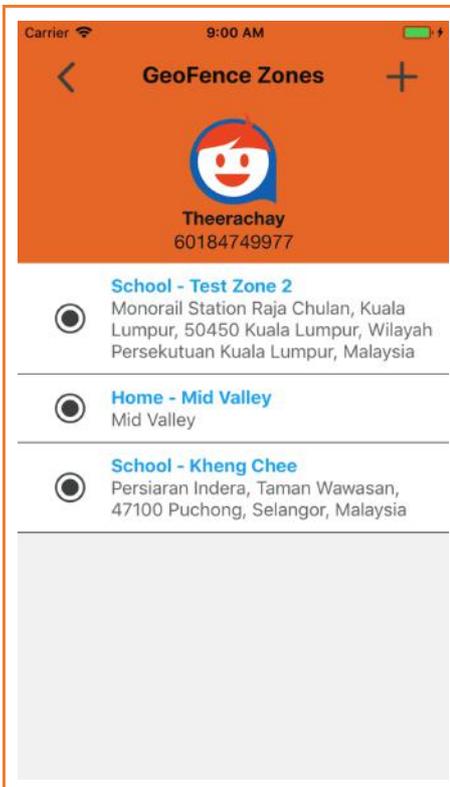
To assign zones to kids, you must create zones at Zone List Layout first in Part 3-1. Then assign zones to kids respectively. You may edit and assign zone at Kids Zone List (GeoFence List), but you cannot delete and add new zone from it.



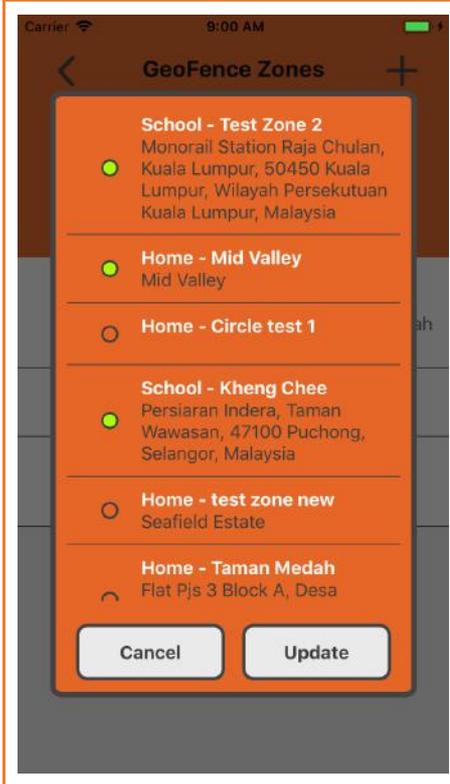
1. Press Kids Button on Maps Layout and Kids List on Left Drawer Menu is shown.



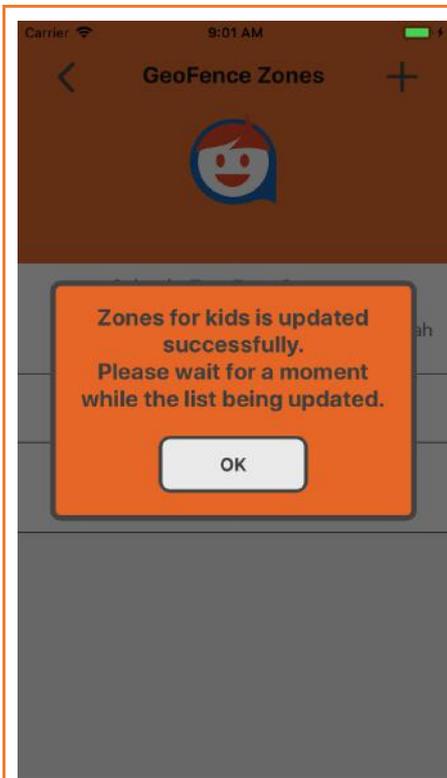
2. Click on GeoFence Icon of Kids to enter Kid's Setting Layout.



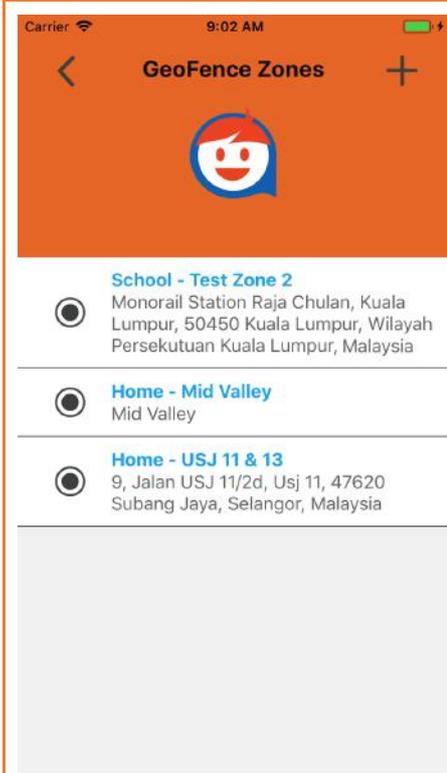
3. Select GeoFence Zones to enter GeoFence Setting Layout.



4. An empty GeoFence List of the kid is shown if no zone is assigned to the kid. To assign zones, click on '+' Button on top right and zones select popup is shown.



5. Select zones and press 'OK' to save your configuration. Be noticed that the configuration that you made won't be reflected immediately. Please bare with few minutes for applying the assignment on TraqKid server.



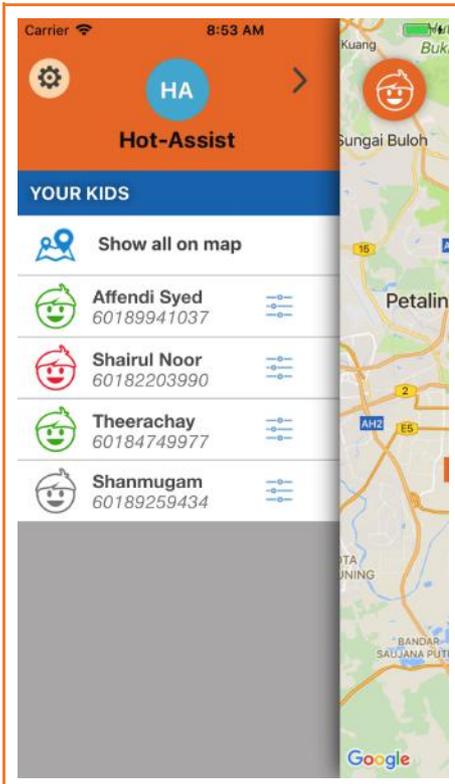
6. Once the zones are added to GeoFence List, you may press on zone row to edit the zone, or re-assign zones to kids from zone list.

Part 3-4 Configure Kids Tracking Mode On/Off and Period

You may configure your kids whether to be under tracking mode. When the kid is under tracking mode, the TraqKid server will update kid's location automatically in background for every 20 minutes. If the tracking mode is turn off, auto update on locations will be stopped and the map will no longer show the latest location of kid accurately.

You could set the tracking period of kid from three sets of period: 7am - 7pm, 8am - 8pm and 9am - 9pm. You can make changes on period only when the tracking mode is turned on.

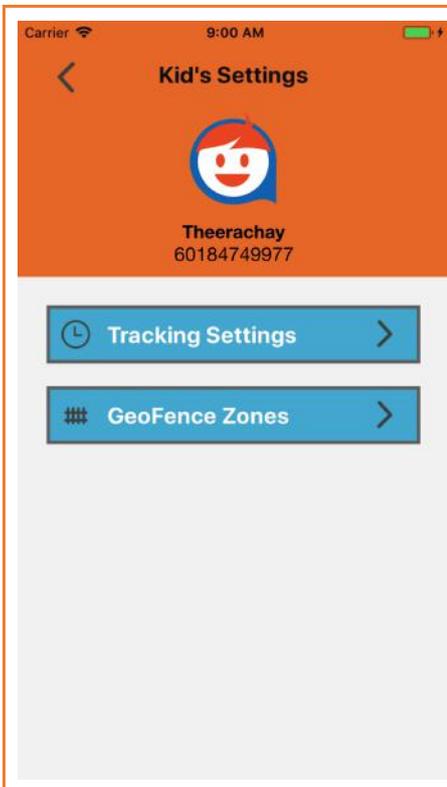
The configuration of kid's tracking mode are individual for every kids. So you may configure your kid's tracking separately.



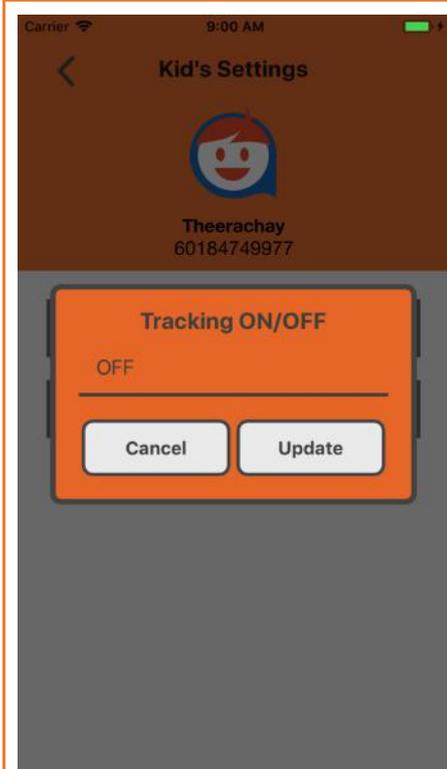
The screenshot shows the 'Hot-Assist' app interface. At the top, there is a status bar with 'Carrier', signal strength, and '8:53 AM'. Below that is a header with a gear icon, 'HA', and a right arrow. The main title is 'Hot-Assist'. A blue bar below the title says 'YOUR KIDS'. Underneath is a 'Show all on map' button with a location pin icon. A list of four kids is shown, each with a profile picture, name, and phone number. To the right of the list is a map showing the current location of the kids, with labels for 'Kuang', 'Sungai Buloh', 'Petaling', and 'BANDAR SAUJANA PUTI'. The Google logo is visible at the bottom of the map.

Profile Picture	Name	Phone Number	Tracking Mode
	Affendi Syed	60189941037	On
	Shairul Noor	60182203990	Off
	Theerachay	60184749977	On
	Shanmugam	60189259434	Off

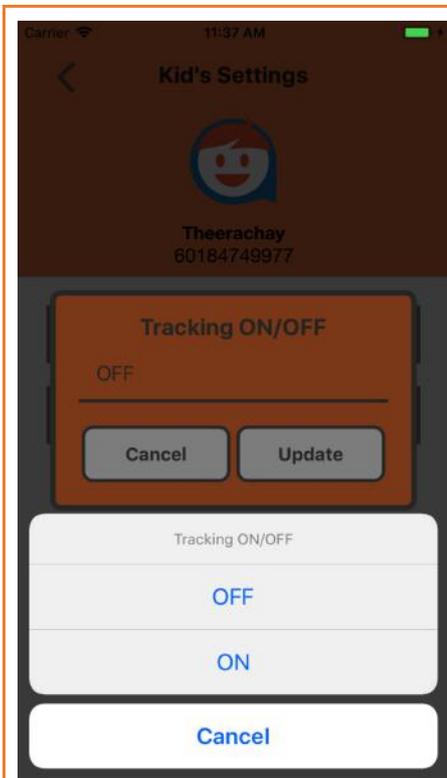
1. Press Kids Button on Maps Layout and Kids List on Left Drawer Menu is shown.



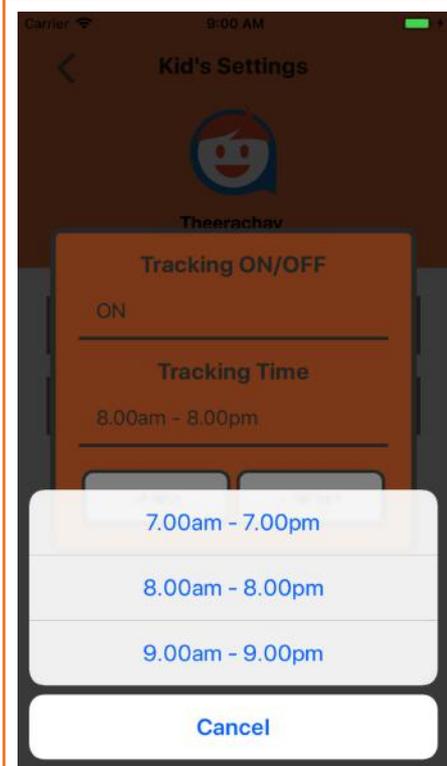
2. Click on GeoFence Icon of Kids to enter Kid's Setting Layout.



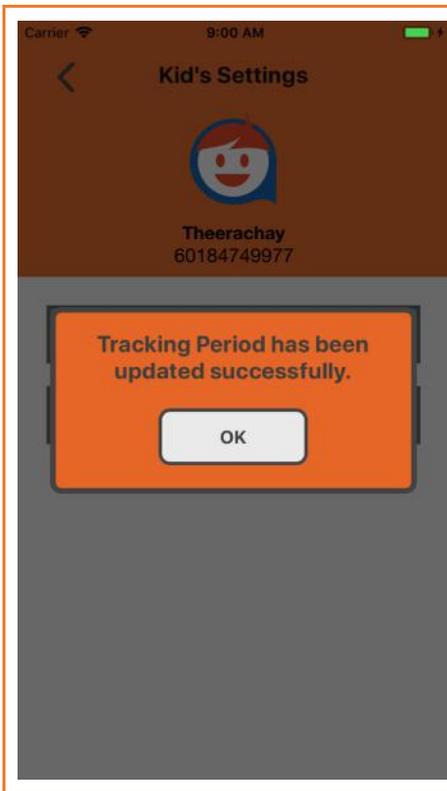
3. Select Tracking Settings and a popup is shown.



4. Tap on Tracking ON/OFF to turn on/off tracking mode.



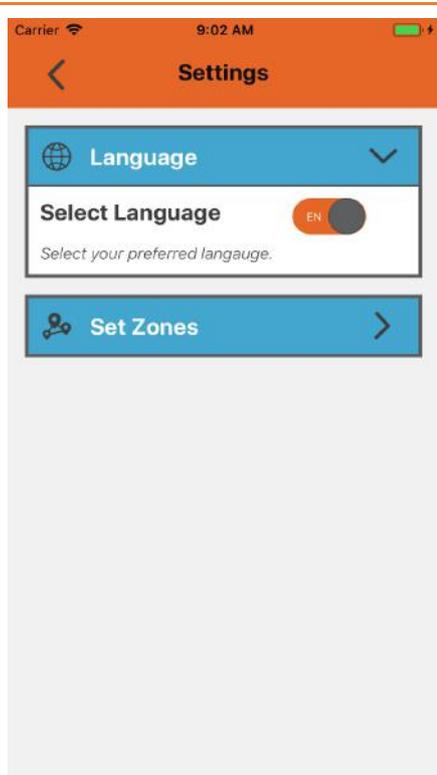
5. When Tracking is ON, Tracking Time configuration is shown. Select the desired tracking period from the options.



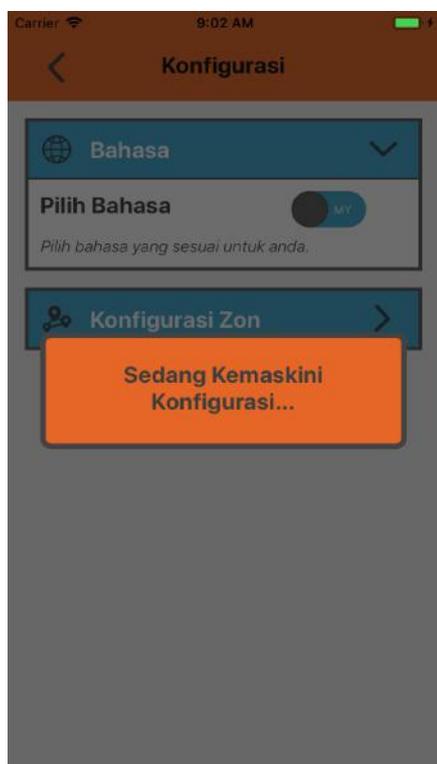
6. Click on 'Update' to apply your settings. Success message will be popped up when the setting is applied successfully.

Part 4 Change App Language

This app is provided in English and Bahasa Melayu and user may change their preferred language at anytime. The language will be applied immediately once change made.



1. Press Kids Button on Maps Layout to open Left Drawer Menu. Then press Setting Button to enter Setting Page.



2. Click on toggle switch at language section to select your preferred language. 'EN' stands for English and 'MY' stands for Bahasa Melayu.



3. Once changed, all text and interface will be changed and applied by the configured language.