

Dear Yocketer, *Greetings from Team Yocket!*

**Here's a message from our partners EbixCash World Money:**

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We would like to inform you that we would be discontinuing the **Axis Bank Multi- Currency Forex Card** which has been issued to you. **No further reloads** will be accepted on your existing Axis Bank Multi-currency forex card. You can continue to use the card for ATM withdrawals and to shop at merchant outlets during your international trip, till the funds on your card are exhausted or until the validity of the card, whichever is earlier.

The balance on your card can be easily encashed at your nearest Axis Bank branch. To locate, your nearest branch, visit [www.axisbank.com](http://www.axisbank.com)

You can replace your existing card with a New Multi-Currency Travel Card by visiting [www.buyforex.com](http://www.buyforex.com) or walking in to your nearest EbixCash World Money Branch, to locate a branch near you, visit <https://www.buyforex.com/branches>

In case of any queries or concerns, please feel free to contact our customer care on +91-892-948-5250 or mail us at [forex-care@ebixcash.com](mailto:forex-care@ebixcash.com)

Thank you for choosing EbixCash World Money - Your trusted Forex Partner!

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### Let's simplify the notice for you:

- Due to RBI regulations, AXIS Bank cards cannot be RELOADED by Money Changers like Ebixcash.
- **All the money** on your card is usable till it's entire validity.

**Question:** My parents need to transfer more money to your card? What can be done now?

- **WireTransfer** service (University Fee Payment module) on Yocket is can be used to transfer money to your foreign Bank Account.
- You can visit AxisBank counters and reload the card from the counter.
- To continue enjoying the preferred rates on Yocket - **issue a new card from Yocket** or Visit any EbixCash branch to **get a Replacement Card.**
- Reloads for SBI cards will be available normally on Yocket.

We totally understand that this causes too much inconvenience - but these things are beyond our control. We'll try and give you the best possible solution.

You can speak with our support team on our Forex Helpline: **+91-8779297228.**

Regards,  
Team Yocket.