

How do you improve data extraction to achieve **rich insights** for root cause analysis?

Manual data extraction from multiple technology platforms spread across Australia, New Zealand and Philippines

James Hardie is an international building product manufacturer and a global leader in fibre-reinforced cement. Operating since 1888, the company continues to challenge convention within the construction industry and leads the way in delivering innovative building products and solutions. To improve the bottom line impact, maximum utilization of the manufacturing equipment initiative was launched. An advanced visualization SAP analytics cloud tool was deployed to track the costs effectively.



James Hardie now uses a fully operational SAC tenant with plant maintenance dashboards made available for business users. Delivered in a 11 week implementation over 2 stages. SAC has helped James Hardie to provide consolidated reports from different databases across all APAC locations.

With SAP Analytics Cloud, James Hardie was able to:

- Achieve transparent on-demand basis view of the maintenance reports
- Eliminate manual efforts in preparing excel reports - The solution is completely automated with out any manual intervention, using native SAC Agent for seamless integration
- Access near real time insights with automation of the data imports
- View rich insights for root cause analysis for the variance in spend on repairs and maintenance

“Our partnership with NTT Data has enabled James Hardie to use SAP Analytics Cloud effectively and achieve the expected outcomes.”

Indira Suresh, IT Manager, James Hardie

NTT DATA
Trusted Global Innovator



James Hardie
Australia

Industry
Manufacturing

Employees
900

Lines of Business
Building Materials
Supplier

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SAP ECC 6
SAP BW 7.4
SQL server 2012

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