

Frequently Asked Questions

“Get S\$0.50 off with cashless payments” Campaign

1. When is the promotion period?

Promotion period is 1 April to 31 May 2018, both dates inclusive.

2. Who can participate in this promotion?

This promotion is open to customers who uses a bank mobile app* linked to the savings or current account with the 3 participating banks namely; DBS/POSB, OCBC and UOB to make payment at the selected hawker centres and tertiary campus canteens.

*Bank mobile app includes: *Bank mobile app includes: [NETSPay](#), [DBS PayLah!](#), [DBS/POSB digibank](#), [iWealth](#), [OCBC Bank Pay Anyone™](#), [UOB Mighty](#).

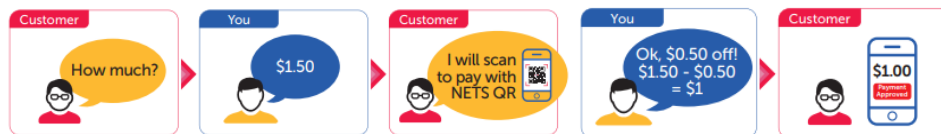
3. How will I qualify for this promotion?

Get S\$0.50 off instantly when you make a successful cashless payment via your bank mobile app*, with minimum S\$1.50 per successful transaction, at selected hawker centres & tertiary school canteens during the promotion period.

*Bank mobile app includes: [NETSPay](#), [DBS PayLah!](#), [DBS/POSB digibank](#), [iWealth](#), [OCBC Bank Pay Anyone™](#), [UOB Mighty](#).



How it works



4. How will I know where are the selected hawker centres and tertiary school canteens?

For full listing of the selected Hawker Centres or Tertiary School Canteens, please refer below:

Hawker Centres	Tertiary Campus Canteens
724 Ang Mo Kio Food Centre	Nanyang Technological University
ABC Market	National University of Singapore

Amoy Street Food Centre	Singapore Management University
Ayer Rajah Hawker Centre	Singapore Polytechnic
Beo Crescent Food Centre	Nanyang Polytechnic
Maxwell Food Centre	Ngee Ann Polytechnic
Tanjong Pagar Plaza Food Centre	Temasek Polytechnic
Tekka Hawker Centre	ITE EAST
Tiong Bahru Food Centre	ITE WEST
Yishun Park Hawker Centre	ITE CENTRAL
Zion Rd Food Centre	

Alternatively, you can also visit www.nets.com.sg/gocashless for the full listing and details of this promotion.

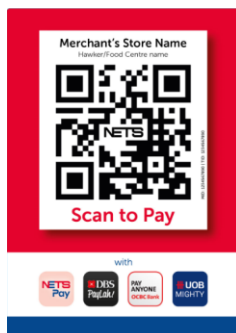
5. I just tried making a cashless payment at one of the stalls at the participating hawker centre/ tertiary campus canteen, and the stall owner refused to give me \$0.50 off.

Please share with us more details (as per below) and we will investigate further with the stall owner.

- Food centre name
- Stall name and/or unit number
- Date/Time of payment made
- Type of bank mobile app used for this transaction

6. Will all the food stalls within the selected food centre accept cashless payment?

There will be a NETS QR code sticker label (as per attached below) that will be displayed at the side wall of each participating food stall that accept cashless payment. Alternatively, you may approach the stall owner and ask if they accept NETS QR payment.



7. Will I be eligible for this promotion if I pay with my NETS Card via PIN / NETS FlashPay Card?

No. You will only be eligible for this promotion if you make a cashless payment via your bank mobile app*.

*Bank mobile app includes: [NETSPay](#), [DBS PayLah!](#), [DBS/POSB digibank](#), [iWealth](#), [OCBC Bank Pay Anyone™](#), [UOB Mighty](#).

8. Will there be a maximum number of redemptions capped per day?

No, you can enjoy this promotion as long as the promotion criteria are met as stated in point no. 3.