

Frequently Asked Questions Spend & Win with NETSPay Wallet

1. How do I qualify for this promotion?

To qualify for this promotion, you will need to spend with your NETSPay Wallet.

2. What is a NETSPay Wallet?

Your NETSPay Wallet is the pre-paid wallet in your NETSPay app that allows you to pay via NETS QR.

3. How do I set up my NETSPay Wallet?

If you are new to this, please follow the steps indicated below.

Steps:

1. Download NETSPay [here](#).
2. Set up your account.
3. Select your "Wallet" & set it as your default card.
4. Top up your wallet to your desired amount.
5. Start paying by scanning our NETS QR at any of our merchants [here](#) to receive your chances.

4. Where can I download the NETSPay app?

You can download the NETSPay app on your App Store or Google Play store.

5. Who can participate in this?

Only NETSPay Wallet users can participate in this.

6. If I use my bank card on NETSPay, can I still qualify?

No, you will need to use your NETSPay wallet to be able to qualify.

7. Can I win the pair of tickets AND the staycation?

Yes, you can win both prizes as long as you fit the criteria.

8. Can I win more than 1 pair of tickets?

No, you will only be eligible to win a pair of tickets once.

9. How will the Lucky Draw chances be allocated?

1 lucky draw chance will be allocated per min. \$10 transaction. E.g. \$15 = 1 chance / \$23 = 1 chance.

10. Will I need to register for this promotion?

No registration required.

11. Do I need to keep my receipts?

No, you will not need to keep your receipts. We will be able to track your chances from our system.

12. When will the lucky draw be conducted?

The lucky draw will be conducted within 10 working days after the promotion month.

13. How will I be contacted if I am a winner?

You will be contacted via a phone call from a NETS staff letting you know you have won. From there, details of collection will be provided by email &/or SMS. You will need to be contacted at all times or your prize will be forfeited.

14. I can't make it on 20 July for the staycation, can I move the dates?

No, the date of The Fullerton Hotel Singapore staycation check-in has been set on 20 July 2019 only.

For full FAQs on NETSPay, please click [here](#).