

## Frequently Asked Questions NETS IT Campaign 2018

### 1. What is the NETS IT 2018 campaign?

The NETS IT 2018 campaign comprises of a series of 3 lucky draw promotions with monthly prizes from 15 October 2018 to 14 January 2019.

The 3 Lucky Draw Promotions and their prizes can be found in the table below:

	Lucky Draw Promotion	Monthly Prizes
1	"NETS IT and WIN your money back!"	50 winners of up to \$200 each
2	"NETS IT and WIN a dream trip for 2!"	5 winners of travel vouchers worth \$2000 each
3	"NETS IT, don't cash it!"	200 winners of \$50 each

### 2. What is the promotion period?

The promotion period is from 15 October 2018 to 14 January 2019, both dates inclusive. The qualifying period for each monthly lucky draw is as follows:

	Lucky Draw Promotion	Promotion Period
1	"NETS IT and WIN your money back!"	Promotion Month 1: 15 Oct 2018 – 14 Nov 2018 Promotion Month 2: 15 Nov 2018 – 14 Dec 2018 Promotion Month 3: 15 Dec 2018 – 14 Jan 2019
2	"NETS IT and WIN a dream trip for 2!"	Promotion Month 1: 15 Oct 2018 – 14 Nov 2018 Promotion Month 2: 15 Nov 2018 – 14 Dec 2018 Promotion Month 3: 15 Dec 2018 – 14 Jan 2019
3	"NETS IT, don't cash it!"	Promotion Month 1: 15 Oct 2018 – 14 Nov 2018 Promotion Month 2: 15 Nov 2018 – 14 Dec 2018 Promotion Month 3: 15 Dec 2018 – 14 Jan 2019

### 3. How do I participate in the Lucky Draw promotions?

To participate in the monthly lucky draws, the customer must fulfill the following criteria for the respective promotions:

	Lucky Draw Promotion	How to Participate
1	"NETS IT and WIN your money back!"	<ol style="list-style-type: none"> <li>1. Pay for your groceries with NETS at selected merchants and spend a minimum of \$40 during the Promotion Period to qualify</li> <li>2. SMS a clear picture of your NETS receipt to <b>8180 1144</b> along with the following details:  <b>Groceries</b> &lt;space&gt; <b>Transaction Date (DDMMYY)</b> &lt;space&gt; <b>Amount Spent</b></li> </ol>

		<p>Please ensure that the transaction date, amount spent, and merchant name are clearly readable in the image of the NETS receipt. Kindly note that images of receipts that are illegible will not be considered for the Lucky Draw. The transaction date stated in the receipt must fall within the Promotion Month in order to be eligible for that month's lucky draw.</p> <p>3. Each complete submission* = 1 lucky draw chance.</p> <p>*A complete submission requires a legible NETS receipt and SMS details that meet the conditions stated above.</p>
2	<p>"NETS IT and WIN a dream trip for 2!"</p>	<p>1. Spend a minimum of \$20/\$50^ at selected F&amp;B merchants with NETS during the Promotion Period to qualify</p> <p>^Please refer to the list of participating merchants and the minimum spend required at each merchant for more details.</p> <p>2. SMS a clear picture of your NETS receipt to <b>8180 1144</b> along with the following details:</p> <p><b>FnB &lt;space&gt; Transaction Date (DDMMYY) &lt;space&gt; Amount Spent</b></p> <p>Please ensure that the transaction date, amount spent, and merchant name are clearly readable in the image of the NETS receipt. Kindly note that images of receipts that are illegible will not be considered for the Lucky Draw. The transaction date stated in the receipt must fall within the Promotion Month in order to be eligible for that month's lucky draw.</p> <p>3. Each complete submission* = 1 lucky draw chance.</p> <p>*A complete submission requires a legible NETS receipt and SMS details that meet the conditions stated above.</p>
3	<p>"NETS IT, don't cash it!"</p>	<p>1. Pay for your healthcare with NETS at selected healthcare providers during the Promotion Period to qualify</p> <p>2. SMS a clear picture of your NETS receipt to <b>8180 1144</b> along with the following details:</p> <p><b>Healthcare &lt;space&gt; Transaction Date (DDMMYY) &lt;space&gt; Amount Spent</b></p> <p>Please ensure that the transaction date, amount spent, and merchant name are clearly readable in the image of the NETS receipt. Kindly note that images of receipts that are illegible will not be considered for the Lucky Draw. The transaction date stated in the receipt must fall within the Promotion Month in order to be eligible for that month's lucky draw.</p>

	<p>3. Each complete submission* = 1 lucky draw chance</p> <p>*A complete submission requires a legible NETS receipt and SMS details that meet the conditions stated above.</p>
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**4. What are the participating merchants?**

Please find the list of participating merchants for each Lucky Draw Promotion below:

- “NETS IT and WIN your money back!” [merchants list](#)
- “NETS IT and WIN a dream trip for 2!” [merchants list](#)
- “NETS IT, don’t cash it!” [merchants list](#)

**5. How do I find the details to SMS in the NETS receipts?**

Please refer to samples of the NETS receipts below. Kindly ensure that (1) Merchant Store Name, (2) Transaction Date and (3) Transaction Amount are clearly readable in the image submitted.



**6. I performed a transaction at a participating merchant but there were no marketing materials on ground and/or the staff claimed they are not participating in the promotion. What do I do?**

If the merchant is included in the lists of participating merchants below, you may continue submit your NETS receipt and details to 8180 1144 to participate in the lucky draws.

- “NETS IT and WIN your money back!” [merchants list](#)
- “NETS IT and WIN a dream trip for 2!” [merchants list](#)
- “NETS IT, don’t cash it!” [merchants list](#)

Complete submissions that fulfill the participation conditions will be considered for the lucky draws.

**7. How will the Lucky Draw chances be allocated?**

1 Lucky Draw chance will be allocated for the respective Promotion for every successful submission. Chances are awarded to your mobile number and are non-transferrable.

**8. Can the Lucky Draw chances be carried forward to the next Promotion Month?**

No, the Lucky Draw chances are awarded for each Promotion Month. After which, chances are reset for the next promotion month(s).

**9. How many lucky draws are there?**

There are 3 monthly lucky draws per Promotion.

**10. Can I take part in all the 3 Lucky Draw Promotions?**

Yes, you may participate in all the 3 Lucky Draw Promotions. However, lucky draw chances are awarded separately to the respective Promotions and are non-transferrable.

**11. Can I win more than 1 Promotion and/or in multiple months?**

You can only win 1 month in each Promotion. However, you can win across multiple Promotions across the 3 months. Please see below for an example permutation.

Example 1:

Promotion	Month 1	Month 2	Month 3
"NETS IT and WIN your money back!"	✓	✗	✗
"NETS IT and WIN a dream trip for 2!"	✗	✓	✗
"NETS IT, don't cash it!"	✗	✗	✓

Example 2:

Promotion	Month 1	Month 2	Month 3
"NETS IT and WIN your money back!"	✗	✓	✗
"NETS IT and WIN a dream trip for 2!"	✗	✓	✗
"NETS IT, don't cash it!"	✓	✗	✗

**12. Do I need to keep my NETS receipts?**

Yes, you will need to keep your NETS receipts for verification purposes.

**13. When will the Lucky Draws be conducted?**

The Lucky Draws will be conducted within 15 working days from the end of the Promotion Month as follows.

Promotion Month	Draw Date
1   15 October 2018 to 14 November 2018	5 December 2018
2   15 November 2018 to 14 December 2018	4 January 2019
3   15 December 2018 to 14 January 2019	1 February 2019

*Note: Draw dates may be subject to change.*

**14. How will NETS notify the winners of the Lucky Draw?**

NETS will notify the winners of the Lucky Draw via SMS at the mobile number used to participate in the Lucky Draw Promotions within 7 days from the Draw Date.

**15. How will the winners collect/redeem their prizes?**

Details on the collection of prizes will be sent to the winners via SMS at the mobile number used to participate in the Lucky Draw Promotions.

Winners of Lucky Draw Promotions “NETS IT and WIN your money back!” and “NETS IT, don't cash it!” will be contacted via SMS/call to provide their bank account details for the prize money to be credited into their accounts.