



Stand No.
Exhibitor



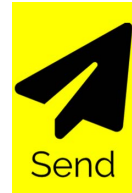
**ENTERPRISE WIFI ROUTER  
QUOTATION REQUEST FORM**

**Advanced Rate Deadline: 23 September 2020**



**FUSION WIRELESS PTE LTD**

81 Ubi Avenue 4  
#08-23 UB. One  
Singapore 408830



For quotation, please email request form to [contact@fusion-wl.com](mailto:contact@fusion-wl.com)

**Event: ITB Asia 2020 | MICE Show Asia 2020 | Travel Tech Asia 2020**  
**Date: 21 - 23 October 2020**

<b>Exhibiting Company:</b>	
<b>Stand No:</b>	
<b>Requester Name:</b>	
<b>Email Address:</b>	
<b>Number of concurrent WiFi connections required:</b>	
<b>Internet WiFi requirements:</b> (please specify the intended use of Internet WiFi– for example access to websites, emails, application downloads, application/system demo, etc)	



- High speed WiFi at exhibition booth
- Customised SSID and Password

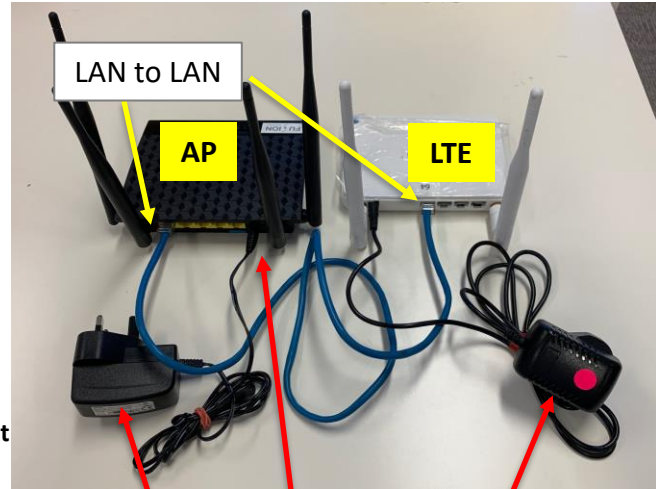
**Rate: SGD100 per router/day**  
**+SGD50 service fee (installation, delivery and collection charges)**

*\*Note: Kindly take note of the Terms of Use on the next page.*

# 4G Wi-fi User Guide

## Set Up

1. Connect the 4G LTE Router (White) to the Dualband AP (Black) via LAN cable (Fig.1). Turn on power for both devices. **DO NOT** plug LAN cable into WAN port indicated in **BLUE**. All other ports can be used.
2. System is ready for use when:  
**LTE:** First 3 indicator lights up green.  
**AP:** First 2 indicators (power, 2.4 / 5Ghz signal) and 1x ethernet port lights up green.  
*If any of the indicator lights remains unlit for over 5 mins, please power off devices, wait about 10 seconds and reboot. If reboot fails, pls contact service support.*
3. All antennas should face upwards. Place devices away from electrical wires and devices and **at minimum waist level. Do not** place devices **on the floor** or stack the router and AP on top of each other as this will affect internet connectivity
4. SSID and PWs are labelled at the base of the AP.



LAN to LAN

AP

LTE

Power On / Off

Individual Power Adaptors

Fig 1

## Simple Trouble Shooting

In the event of the following issues, pls follow the steps listed for simple trouble shooting:

1. Cannot see SSID
2. Cannot connect / intermittent connection to Internet
3. Slow connection: below 10mbps

**Step 2. Check indicator lights of both LTE and AP**  
LTE Fig 2. Check 1<sup>st</sup> 3 indicator lights are lit.  
AP Fig 3 & 4 : Check 1<sup>st</sup> 2 indicator lights are green.  
If not on, reboot router by turn off power and turn on again after 10 seconds.

**Step 1. Check power and LAN cable connection**  
Please check set up is as shown in Fig 1 above. Make sure LAN cable connection is secure (Fig 4). **DO NOT** connect LAN to WAN port indicated in **BLUE**.

**Step 3. Contact support staff**  
Response team is estimated to be with you in 15 to 30 mins. Faulty equipment will be replaced FOC.

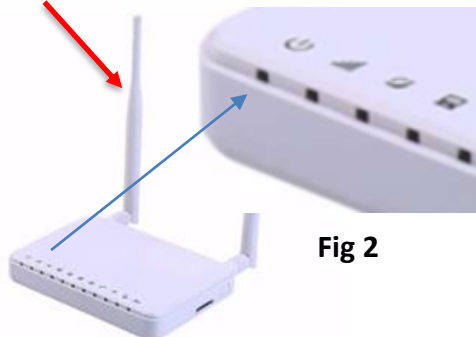


Fig 2

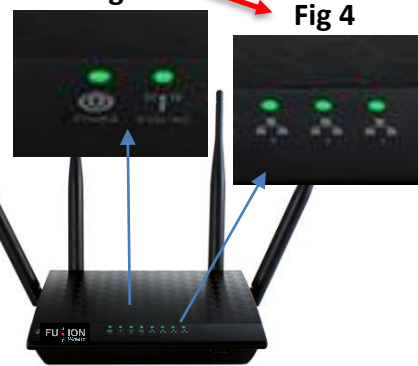


Fig 3

Fig 4

*Pls note: Wi-fi connectivity intermittent / slow / drop connections can be expected periodically. Power on/off is recommended only if connection is not possible after 5-10 minutes. Do not do this constantly as it can short the router. Heavy usage will cause slowness of connection.*

*If SSID cannot be detected on multiple devices, turn off the main power and turn on after 2-3mins to reboot both Router and AP.*

## Terms of use

1. Damage / Lost Equipment –\$500 per device. Fusion Wireless Pte Ltd (Service Provider) reserves the right to determine if devices returned are considered damaged or lost. Equipment not returned by end of the show at 1900hrs (TBA) will be deemed as lost equipment.
2. Data usage – 20GB for duration of event. Excess data will be charged at \$30/GB. User will be informed when data limit is close to the allotted 20GB. Service Provider reserves the right to turn off the service in event of unreasonable data usage after advanced notice is provided.
3. Service Quality – Service Provider cannot not be held liable for internet connectivity quality, including slow speeds, downtime or failure of connectivity due to acts of nature, emergency situations, service failures of national telecommunications carriers, poor network coverage at the event venue or network congestion. Service provided is on a best effort basis.