

## **Terms of Play Captain Membership and using Big Play Pass**

By purchasing Big Play Pass, you are agreeing to the following terms.  
Please read the following terms carefully:

### **Terms of Play Captain Membership**

1. All children registered within the same membership must be siblings, once being found that membership is shared with others, the staff of PlayScope will cancel the membership of the second child or the children afterwards.
2. Once being found that the Big Play Pass is transferred to other children who have not registered to use, or relevant fees are unpaid, or refused to follow the rules, PlayScope reserves the rights of cancelling the membership, while the paid fees will not be returned.
3. Staff of PlayScope will take photos of the valid members for identity verification.
4. PlayScope reserves the right to amend the above regulations

### **Terms of using Big Play Pass**

1. Play Pass can only be used by registered children and is not transferable. PlayScope staff will check children's identity while registration. If non-registered or non-siblings children reserve seats with the Play Pass, they need to pay regular price and the Play Pass they used will not be refunded.
2. No refund for all the purchased Big Play Pass.
3. No return for all used Big Play Pass. Except for the special situations that cause PlayScope to close temporarily, and need to cancel the appointment, but not able to arrange for changing dates, the related Big Play Pass can be returned.

4. Big Play Pass is valid for one year, no reason will be accepted to apply for extension, please arrange time to make appointment for Big Play Session using Big Play Pass within the validity period, Big Play Pass will become invalid once it is expired. Except for the special situation (including but not limited with pandemic and construction) causing PlayScope to close for a long period of time, PlayScope will extend the deadline according to the period of closing.
5. Big Play Pass can only be used to make appointment of Big Play Session on the day or before the deadline. (If the deadline is 31<sup>st</sup> December, 2020, appointment of Big Play Session can be made in 31<sup>st</sup> December, 2020 or before)
6. Big Play Pass is only sold in set, purchasing of a single Big Play Pass by paying difference is not allowed. If only one or two Big Play Pass is left, it is not allowed to ask for paying the difference in order to make appointment for peak-hours in weekdays/ public holiday/ Big Play Session in weekends, or ask to refund, it is only allowed to make appointment for Big Play Session in weekdays or purchase another set of Big Play Pass to make appointment for the sessions mentioned above. Please allocate the Big Play Pass effectively to make appointment for Big Play Session.
7. PlayScope reserves the right to amend the above regulations.

