

MOTOR INSURANCE CLAIM PROCEDURE

Own Damage Knock-For-Knock (OD-KFK)

Example: others have accidentally bang/destroy your car. But you need to claim on your own insurance.

*If OD KFK approved, third party No Claim Discount (NCD) will be affected

01



Submit Accident Report Form to workshop (Claim Form)

Submit Claim form, Copy of insured's and Driver's NRIC and Driving license (front & back) to workshop



02

03



Submit a copy of JPJ card/ VOC to workshop

Submit a copy of policy schedule/ certificate to workshop



04

05



Submit Police report to workshop

Submit Police Investigation Report to workshop (If applicable)



06

07



Submit Police Summon to workshop (if applicable)

The workshop will submit the claim to insurer directly



08

Done