

MOTOR INSURANCE CLAIM PROCEDURE

Own Damage (OD)

Example: you have accidentally bang/destroy your own car /other's car.
*NO Claim Discount (NCD) will be affected

01



Submit Accident Report Form to workshop (Claim Form)

Submit a copy of policy schedule / certificate to workshop



02

03



Submit a copy of insured's and Driver's NRIC and Driving license (Front & Back) to workshop

Submit a copy of JPJ card/ VOC to workshop



04

05



Submit Police report to workshop

Submit Police Investigation Report to workshop (If applicable)



06

07



Submit Police Summon to workshop (if applicable)

The workshop will submit the claim to insurer directly



08

Done