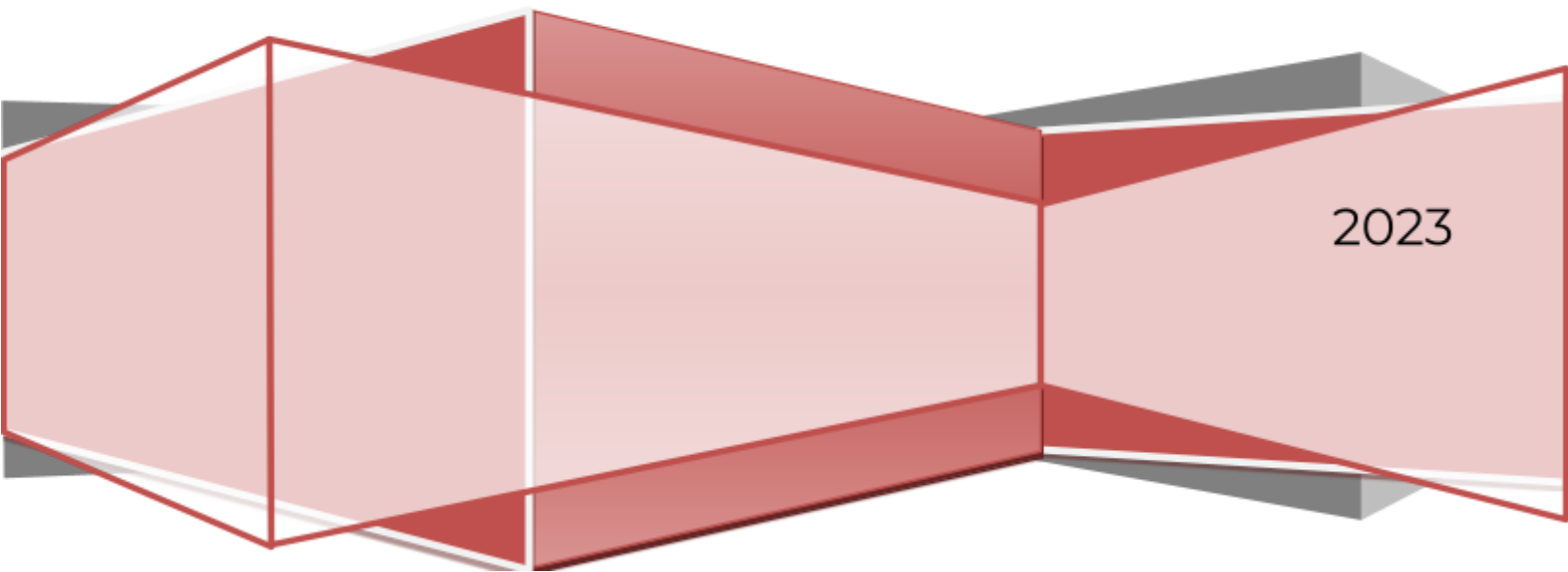


US Visa Payments

Key Fact Document



All you need to know about US Visa Payments with DFCC Bank

If you are planning to do a US Visa payment with us, we would like to help you understand the features of the functionality so that you can take the maximum advantage of its benefits.

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1. What is US Visa Payment?

US Visa payment is a fee that is charged by the U.S Embassy/Consulate when applying for a non-immigrant visa.

DFCC Bank accepts visa payments on behalf of the CGI Federal Incorporation.

2. How can you pay the US Visa Fee with DFCC Bank?

We invite you to visit the nearest DFCC Bank Branch to get your requirement fulfilled.

3. What is the cutoff time on processing of US VISA Payments through DFCC branches ?

- All Branches (Monday - Friday) - 9.00am to 3.00pm (Except Mercantile, Bank, Poya Holidays)
- Ramanayake MW and Kandy City Center (Saturday) - 9.00am to 1.00pm (Except Mercantile, Bank, Poya Holidays)
- Narahenpita Economic Center (Monday - Sunday) - 3.00pm to 7.30pm (Except Poya Days)

4. What is the method used to proceed with the payment?

Counter Cash Deposits Only

5. What are the documents should you bring along to make the payment?

You will only need to bring your CGI Cash Deposit Instructions Letter obtained through the online application process.

6. What are the key factors to reflect on making the payment?

- Visa Application processing fee is non - refundable for all categories.
- Should ensure that the correct amount is brought to deposit.
- The amount will only be accepted in local currency.
- The CGI Reference Number must be clearly and accurately written on the DFCC Bank - other deposit slip.
- The Depositor's Details and Signature should be filled in the slip.
- Should ensure the validity period of the reference number printed on the CGI Cash Deposit Instructions Letter. The expiry date should be on or after the same date as the deposit is being made.
- Payments with expired dates will not be accepted by the Bank.
- You can visit www.ustraveldocs.com/lk to find the Consular exchange rate for USD applicable.
- You can visit www.dfcc.lk to find more details on US Visa payment service and fee rates.

7. Do you get an acknowledgement once you make the payment?

The validated Customer Copy of the DFCC Bank – Other Deposit Slip and the CGI Cash Deposit Instructions Letter will be returned to you along with any balance cash.

The Bank will not issue any reference number or receipt number in acknowledgment of the payment.

You need to insert the same reference number after the payment is updated.

8. When will the performed transaction get effected?

All payments made before the cutoff times will be updated in the Visa payment system and will be viewable to clients on the very next working day by 1.00 PM.

Please note that if the transaction was carried out on a Friday before the cutoff times, it will be visible in the system next Monday by 1.00 PM.

9. Is there a fee charged by the bank on US Visa Payment ?

Free of charge

10. Contacting Us

You can call us on our 24 hour call center on +94(11)2350000 or write to us on info@dfccbank.com. You can also visit any of our Branches as detailed on our website.