

Privacy Policy

Desto strives to safeguard the security and confidentiality of the information you provide us. This privacy policy explains the types of information we collect, the management of it as well as the way we safeguard your information.

By using our site, you agree with the policies contained below.

Whenever you register, perform transactions or make payments on our website, we will collect your personal information such as your name, date of birth, email address, credit card number, telephone number, mailing address and other necessary details that will enable us to access your needs and preferences. It is our obligation to ensure the confidentiality of the information you provide us.

Therefore, your personal information will not be disclosed, sold, exchanged, transferred or given to any third party, without prior consent from you.

We also collect non-personally identifiable information when you perform certain activities such as when you post comments, ideas, suggestions, provide feedback or when you answer surveys. These non-personally identifiable information are considered non-confidential and we are free to disclose and use such data at any time, without needing to obtain permission from you.

Use of information

The information collected would be used to enhance your experience when using our services on our website. This includes:

1. Personalizing your experience on our site according to your individual needs and preferences.
2. Improving customer service – your information helps us respond to your requests and feedback more readily.
3. Processing transactions and performing requested services/ activities for you on our site.
4. Sending you periodic emails or updates concerning your orders and services.
5. Administrating a contest, competition, promotion, survey etc.

Protecting your information

We put in place a variety of security measures such as SSL encryption technology, firewalls as well as authentication systems (e.g. passwords and personal identification numbers) to ensure that your personal information is secure and kept confidential.

What is GDPR?

GDPR (General Data Protection Regulation) is the updated Privacy Laws passed by the European Union which upholds the belief that data protection is a human right and outlines specific requirements for the protection of these rights by companies and organizations. The EU

maintains that this regulation applies not only to companies in the EU, but to any company that is processing or handling personal data for EU citizens.

Which personal data we process?

The personal information that we may process include:

- Personal details: First name, Last name
- Phone number
- Email address
- Country
- ID photo
- Selfie photo

Consent and Withdrawal

Any consent is provided freely. If you give your consent, you have the right to withdraw your consent at any time. The withdrawal of consent does not affect the lawfulness of Processing based on consent before its withdrawal. After your withdrawal we will stop to Process your Personal Data, including storage. This paragraph is only relevant for Processing that is entirely voluntary – it does not apply for Processing that is necessary or obligatory in any way.

Data Subject Rights

Right to be informed - You have the right to know how your data is being processed.

Right of Access - You have the right to access and request copies of your data that's being collected.

Right of Rectification - You have the right to modify or update your personal data if incorrect data is being used by contacting us at support@desto.io and we might require additional information to proof the owner of the account.

Right to Restriction - You have the right to prevent a company from processing certain types of personal data.

Right to Object - You have the right to withdraw consent to the processing of your data for public interest, marketing or research.

Right to Reject Automated Decisions - You have the right to object to your data being processed by automatic systems.

GDPR Compliance

To ensure that our company is GDPR compliant, we took the next actions as below:

Updated privacy policy - Our privacy policy has been updated to provide further transparency into how data is processed by Desto.

Data mapping - We have documented and understand how data is processed by our platform starting from initial submission of any type of data.

Use of cookies

Cookies are small text files containing information that a Web Site uses to track your activities on the site. We may use cookies to analyse and understand users and their behaviour on our site to help us improve the functionality and performance of the site, to help authenticate you, to customize the site and content so that we can provide you with information that suit your interests. You have our assurance that such information that we collect, and share would be anonymous and not personally identifiable.

Disclosure of information to third parties

We do not sell, trade, license or otherwise disclose to outside parties your personally identifiable information without prior consent from you. However, we may release your information to trusted third parties who assist us in operating our website, conducting our business, or servicing you, as long as those parties agree to keep this information confidential.

Furthermore, we may also release your information when required to comply with the law, enforce our site policies, or protect our rights, property, or safety. Besides that, we may also provide non-personally identifiable visitor information to third parties for research, marketing, advertising etc.

Third Party links and Advertisements

This website may contain advertisements and links to outside third party content. However, this does not imply that we endorse any third party content that appear on our website or on any of these other third party websites. You are solely responsible and fully liable for reading, clicking or linking to any of such third party Websites. This Privacy Policy does not apply to your use of third party sites.

Before you access or use any services on third party websites, please ensure that you review their Privacy Policy to understand how they will manage your information. Please exercise caution when visiting an external site. You also agree not to hold **Desto** liable for any loss or damage of any sort incurred from using any content, advertisements or links on this site.

Protecting your information

It is your responsibility to ensure that you are aware of any modifications or updates made to our privacy policy on this page. If you have any inquiries or feedback on this privacy policy or any page on our site, please contact us at support@desto.io.

Privacy Policy Update

This Policy may be amended or updated from time to time to reflect changes in our practices with respect to the Processing of Personal Data, or changes in applicable law. We encourage you to read this Policy carefully, and to regularly check this page to review any changes we might make in accordance with the terms of this Policy. Your continued use of our Services or website constitutes your agreement to be bound by this Policy, as amended or updated from time to time.