

Case Study: Middle East Transgender Applicant



Overview

A male Applicant seeking employment at a DataFlow Group client facility in the Middle East submitted an academic certificate alleging he graduated from the Higher Institute of Cinema in Egypt.

Extensive verification and research showed that the Applicant did not at any time study or graduate from the stated institute, which resulted in the DataFlow Group issuing a 'Negative' report.

Upon being informed of the result of the report, the Applicant requested the re-verification of his educational documents, revealing that he is in fact transgender and was a female at the time of attaining the aforementioned qualification. To aid his case, the Applicant also supplied official papers regarding his surgery and higher education documents as a female.

The DataFlow Group team contacted the Higher Institute of Cinema once again, after which the Dean of the Academy of Arts confirmed the existence of records for a female student matching the Applicant's identity as a female. However, the Dean stated that no official documentation confirming gender change had been received, thus no documents had been issued to the Applicant as a male.

Other sources further showed that the Higher Institute of Cinema had not obtained any request from the Applicant regarding the re-issuance of a new certificate under the name of a male.



DataFlow Group Solutions

In order to determine the accuracy and authenticity of the Applicant's documents, the DataFlow Group conducted:

- **Online Research** - The DataFlow Group boasts an expert research team that specializes in the extraction of critical information from worldwide online databases
- **Primary Source Verification** - The DataFlow Group has emerged as the leading international provider to solely focus on background screening and immigration compliance solutions using Primary Source Verification
- **Cross Checking** - The DataFlow Group leverages an expansive network of over 60,000 issuing authorities throughout more than 200 countries and territories to verify the authenticity of various documents

Operational Excellence

-  Global Outreach Covering 200+ Countries
-  Worldwide Network of 60,000+ Issuing Authorities
-  Unique Set of Customised Services
-  Fast Turnaround Time
-  International Partnerships and Affiliations
-  Qualified Experts and Researchers with Multilingual Capabilities

Technological Leadership

-  Cutting-Edge Online Process Flow
-  Robust Platforms
-  Industry Leading Information Security
-  Fast and Accurate Data
-  Proprietary Databases
-  Advanced Ecosystem and Robust IP-Based Delivery Framework



Result

Upon conducting multiple verifications from the primary issuing source, detailed screenings and extensive research with all involved entities, the DataFlow Group categorized the presented academic certificate as 'Negative' since the Applicant had provided an unauthentic document when referencing his current status as a male.