

Primary Source Verification

Oman Society of Engineers (OSE)

FAQs

1) Who is the DataFlow Group?

The DataFlow Group is a leading global provider of specialized Primary Source Verification (PSV) solutions, and background screening and immigration compliance services. The DataFlow Group partners with clients across the public and private sectors to assist them in mitigating potential risk by exposing fraudulent education degrees, employment certificates, practice licenses, work permits and passports.

To ensure that hired professionals have the qualifications they claim, the DataFlow Group utilizes cutting-edge technologies and leverages an expansive network of over 60,000 issuing authorities throughout more than 200 countries and territories to liaise with primary sources and verify the authenticity of documents submitted by candidates, in accordance with global industry best practices and Joint Commission International (JCI) guidelines.

Headquartered in Hong Kong, the DataFlow Group undertakes hundreds of thousands of immigration compliance screening and verification service transactions for professionals each year on behalf of various government, quasigovernment, regulatory and large multinational organizations worldwide.

2) Why do I need to submit my documents to the DataFlow Group?

The Oman Society of Engineers has partnered with the DataFlow Group to conduct Primary Source Verification (PSV) of all applicant and employee documents.

3) How can I submit my information and documents to the DataFlow Group?

You can submit your application for Primary Source Verification by visiting www.dfose.com.

4) What information and documents am I required to submit?

Once you login to your account, you will be guided to enter required information and upload documents accordingly. Your personal information should be entered under the 'Personal Details' section and your education and employment information and documents should be entered under the 'Verification Details' section. After submitting the data, you are required to download your Letter of Authorization (LOA), which should be signed and uploaded along with a copy of your passport.

5) What is the process adopted by the DataFlow Group for document verification?

The DataFlow Group conducts Primary Source Verification (PSV) by directly approaching the listed education body, previous employer or professional license regulatory entity that issued the document, to confirm its authenticity.

6) What is the Letter of Authorization (LOA) intended for?

The LOA is a mandatory requirement that provides the DataFlow Group with permission to conduct the verification process. Kindly note that the LOA must be signed by the applicant only.

7) What is the timeframe required by the DataFlow Group to complete the verification?

The standard timeframe for completing the verification is 21 calendar days upon submission of a complete set of documents. However, occasionally, it will not be possible to conclude the process within this estimated timeframe due to public holidays, records being archived or challenges with issuing authorities in conflicted countries.

8) How can I check the status of the application submitted to the DataFlow Group?

Login to your account at www.dfose.com by using your login ID and password, then click on the 'Check Your Status' tab.

9) How will I be informed of the result of the Primary Source Verification (PSV)?

Once PSV has been completed, you will receive a confirmation email.

10) For queries or assistance, who should I contact?

You can contact our DataFlow Group support team at www.dataflowgroup.com/faq.html.