

TERMS AND CONDITIONS FOR OOKLA “INDIA’S FASTEST MOBILE NETWORK”

1. The present claim of Airtel as being “India’s Fastest Mobile Network” is following the receipt of the 2017 Fastest Mobile Award Winner for India dated 24th January, 2018
2. This claim is based on Ookla’s analysis of Speedtest Intelligence data for Q3–Q4 2017
3. Airtel is also rated as “India’s Fastest 4G Network” by Ookla, which is based on fastest average download speeds on 4G and the Speedtest Award winner for overall network speed. Based on Ookla’s analysis of Speedtest Intelligence data from Q3–Q4 2017
4. Airtel has now won “India’s Fastest Network” award for the third time in a row based on Ookla’s analysis of Speedtest Intelligence data for Q3-Q4 2016, Q1-Q2 2017 and Q3–Q4 2017. To view award certificates, click [here](#)
5. Region-wise claims are based on Ookla’s analysis of Speedtest Intelligence data from Q4 2017 – Q1 2018 for average download speeds on 4G LTE devices and as certified by Ookla.

The following data has been certified by Ookla and is the basis of the claim of fastest network:

Average Download speeds for 4G LTE Devices in Q4'17 - Q1'18	
Region	% Faster than closest competitor
Jharkhand	70%
Punjab	65%
Tripura	60%
Assam	57%
Haryana	55%
Manipur	53%
Hyderabad	52%
Odisha	52%
Andhra Pradesh	46%
Madhya Pradesh	44%
Delhi	44%
Nagaland	42%
Chandigarh	40%
Chhattisgarh	38%
Himachal Pradesh	37%
Bangalore	36%
Rajasthan	35%
Telangana	33%
Mumbai	32%
Karnataka	31%
Goa	29%

Maharashtra	25%
Kerala	24%
Meghalaya	21%
Kolkata	21%
Mizoram	15%
Uttar Pradesh	6%
Pune	4%
Bihar	3%

6. Globally renowned network testing agency Ookla created a methodology wherein an analysis of mobile user's typical speeds-those achieved most commonly throughout a country- was undertaken. This market type for undertaking the analysis includes all cellular tests, regardless of connection technology used, as long as they were taken on devices that are identified as being capable of achieving the fastest speeds commonly-available in India

7. The methodology used by Ookla to conduct the said test broadly can be found [here](#)

8. Ookla trademarks used under license and reprinted with permission

9. The general Terms and Conditions applicable to Airtel mobile network subscribers shall continue to be applicable in addition to the terms and conditions herein.

10. Please note that the statements in these terms and conditions do not constitute any general representation from Airtel regarding Airtel's services or its availability. Airtel's mobile network is available on an 'as is where is available' basis and Airtel makes no representation, guarantee or warranty regarding the availability, fitness for any specified purpose or error free operation of the network. Network availability may be affected due to various reasons including force majeure, acts of god, inclement weather, topographical/ geographic/ demographic factors, maintenance work, availability of interconnection with other networks, etc., In any such case of network services being affected due to the reasons mentioned hereinabove, Airtel will not be liable to compensate any subscriber for any loss or damages arising out of this.

11. Any dispute or claim (contractual or non-contractual) arising out of or in relation to this agreement, including disputes as to its formation, will be governed by and construed in accordance with Indian laws. Subject to the point above, Airtel and the customer submit to the exclusive jurisdiction of Courts at New Delhi alone