



MINISTRY OF  
INTERNATIONAL TRADE AND INDUSTRY



**MITI Hotline**  
**03-6208 4949**

**9.00 am to 5.00 pm**  
**(Monday to Friday)**

- ▶ **[covid19hotline@miti.gov.my](mailto:covid19hotline@miti.gov.my)**  
(for general enquiries on the Manufacturing Sector and its Related Services)
- ▶ **[covid19aduan@miti.gov.my](mailto:covid19aduan@miti.gov.my)**  
(for reports/complaints on SOPs non-compliance)
- ▶ **[cims@marii.my](mailto:cims@marii.my)**  
(for technical issues on CIMS 3.0)

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