

52 Qualifications at a Glance
ASEAN Tourism Curriculum and Qualifications Framework

		Certificate II (Level 1)	Certificate III (Level 2)	Certificate IV (Level 3)	Diploma (Level 4)	Advanced Diploma (Level 5)
H O T E L	Food & Beverage	Certificate II in Food & Beverage Service (Waiting)	Certificate III in Food & Beverage Service (Waiting)	Certificate IV in Food & Beverage Service (Waiting)	Diploma of Food & Beverage Service (Supervision & Administration)	Advanced Diploma of Food & Beverage Service (Management)
		Certificate II in Food & Beverage Service (Beverages)	Certificate III in Food & Beverage Service (Beverages)	Certificate IV Food & Beverage Service (Beverages)		
				Certificate IV Food & Beverage Service (Supervision)		
S E R V I C E S	Food Production	Certificate II in Food Production (Cookery)	Certificate III in Food Production (Cookery)	Certificate IV in Food Production (Cookery)	Diploma of Food Production (Supervision & Administration)	Advanced Diploma of Food Production (Management)
		Certificate II in Food Production (Patisserie)	Certificate III in Food Production (Patisserie)	Certificate IV in Food Production (Patisserie)		
			Certificate III in Food Production (Operations)	Certificate IV in Food & Beverage (Operations)		
S	Front Office	Certificate II in Front Office	Certificate III in Front Office	Certificate IV in Front Office (Guest Services Supervision)	Diploma of Front Office (Supervision & Administration)	Advanced Diploma of Front Office (Management)
	Housekeeping	Certificate II in Housekeeping	Certificate III in Housekeeping	Certificate IV in Housekeeping (Guest Services Supervision)	Diploma of Housekeeping (Supervision & Administration)	Advanced Diploma of Housekeeping (Management)
T R A V E L	Tour Operation	Certificate II in Tour Operation (Guiding)	Certificate III in Tour Operation (Guiding)	Certificate IV in Tour Operation (Guiding)	Diploma of Tour Operations (Operations)	Advanced Diploma of Tour Operation (Management)
				Certificate IV in Tour Operation (Eco Tours)		
		Certificate II in Tour Operation (Reservations & Ticketing)	Certificate III in Tour Operation (Reservations & Ticketing)	Certificate IV in Tour Operation (Reservations & Ticketing)	Diploma of Tour Operation (Supervision & Administration)	
S E R V I C E S	Travel Agencies		Certificate III in Tour Operation (Sales & Finance)	Certificate IV in Tour Operation (Sales & Finance)		
		Certificate II in Travel Agencies (Reservations & Ticketing)	Certificate III in Travel Agencies (Reservations & Ticketing)	Certificate IV in Travel Agencies (Reservations & Ticketing)	Diploma of Travel Agencies (Supervision & Administration)	Advanced Diploma of Travel Agencies (Management)
		Certificate II in Travel Agencies (Sales & Service)	Certificate III in Travel Agencies (Sales & Service)	Certificate IV in Travel Agencies (Sales & Service)		
		Certificate II in Travel Agencies (Operations)	Certificate III in Travel Agencies (Operations)	Certificate IV in Travel Agencies (Operations)		

