



# LGE2013

*Expand your capabilities.*

**LOCAL GOVERNMENT EXECUTIVES  
NATIONAL CONFERENCE AND TRADE EXHIBIT**  
MARCH 5 - 8, 2013 NOVOTEL PACIFIC BAY RESORT  
COFFS HARBOUR, NSW

## CONFERENCE PROGRAMME

**TUESDAY 5 MARCH - Welcome drinks and registration amongst the Trade Display.**

5.00pm - 7.00pm

**DAY 1 - WEDNESDAY 6 MARCH - Registration opens 8.00am.**

|                   |  |
|-------------------|--|
| 8.45am - 8.50am   | Conference Welcome - Mayor of Coffs Harbour City Council, Denise Knight.   |
| 8.50am - 9.00am   | Official Conference Opening, Don Page Minister of Local Government.  |
| 9.00am - 9.45am   | KEYNOTE PRESENTATION: Stacey Barr, Weasel Word Alert, Why your Strategic Plan isn't measurable.  |
| 9.45am - 10.15am  | GOLD SPONSOR PRESENTATION: Anugrah Lazarus, Director - Origination, Government Institutional Bank, NAB. Basel: It's not just a town in Switzerland. What the most comprehensive changes in global financial systems in 40 years means for Australian Councils and their strategic plans. |
| 10.15am - 10.45am | Morning Tea & Trade Exhibition.  |
| 10.45am - 11.15am | Peter Montgomery, Executive Chairman Bonville International Golf Resort and Vice President AOC. Certainty in Development.  |
| 11.15am - 12.15pm | Professor Graham Sansom, Australian Centre of Excellence for Local Government. Future directions of Local Government.  |
| 12.15pm - 1.15pm  | Lunch & Trade Exhibition.  |
| 1.15pm - 2.15pm   | KEY NOTE PRESENTATION: Michael McQueen, Winning the battle for Relevance.  |
| 2.15pm - 2.45pm   | Kay Rundle, Former CEO, City of Port Phillip. Relationships with Councillors and Community Engagement.   |
| 2.45pm - 3.15pm   | Geof Heydon, BDM, ICT Centre CSIRO & Australian Centre for Broadband Innovation. The Future Applications on NBN.   |
| 3.15pm - 3.45pm   | Afternoon Tea & Trade Exhibition.  |
| 3.45pm - 4.15pm   | National Australia Bank Economy Update.  |
| 4.15pm - 5.00pm   | Panel - Hot Topics.  |
| 6.30pm            | Poolside Seafood Buffet.   |



**CIVICA**



# CONFERENCE PROGRAMME

## DAY 2 - THURSDAY 7 MARCH - Registration opens 8.00am

|                   |   |
|-------------------|---|
| 8.45am - 8.50am   | Comments from the Chair.  |
| 8.50am - 9.20am   | Coralie Nichols, Executive Director Community Services, Sunshine Coast Council. Expectations, experiences, challenges as a female in a mans world.  |
| 9.20am - 9.50am   | Anita Hulm, Website Administrator / Assistant Media Officer. Coffs Harbour City Council: Social Media - Taking risks or taking opportunities.   |
| 9.50am - 10.20am  | <b>GOLD SPONSOR PRESENTATION:</b> Paul Coates, Manager - Business Process Services, Civica. Business Process Services - Operational Efficiencies and Best Practice at your Council.   |
| 10.20am - 10.45am | Morning Tea & Trade Exhibition.   |
| 10.45am - 11.15am | Hayden Wright, Senior Associate, Jude Munro & Associates. Lockyer Valley Regional Council, QLD - Disaster Recovery after flood events, organisational implications.   |
| 11.15am - 12.15pm | <b>KEYNOTE PRESENTATION:</b> Anna Bligh, Australia's first popularly elected female Premier - Lessons learnt from the QLD flood disaster, how systems were tested, how levels of government worked together, and media and communications management in a crisis. |
| 12.15pm - 1.15pm  | Lunch & Trade Exhibition.   |
| 1.15pm - 2.30pm   | <b>KEYNOTE PRESENTATION:</b> Craig Rispin, Business Futurist and Innovation Expert. "Know first, be first, profit first".   |
| 2.30pm - 3.30pm   | <b>KEYNOTE PRESENTATION:</b> Darrell Hair. The Public Face of Ethics.   |
| 3.30pm - 4.00pm   | Afternoon Tea & Trade Exhibition.   |

### STREAM 1

### STREAM 2

|                 |   |   |
|-----------------|---|---|
| 4.00pm - 4.30pm | Stephen Bunting, Director Morrison Low Consulting. Integration - the missing link.  | Sam Gilbert, Caramel Computing. The business case for the cloud.  |
| 4.30pm - 5.00pm | Dr Bronwyn Kelly, Director Corporate & Technical Services, Waverley Council. Getting the most out of Integrated Planning & Reporting. | Andy Moy, Practice Manager Customer Analytics and Interaction, Pitney Bowes Software. Building Customer Relationships through Effective Engagement. |
| 6.30pm          | Conference Dinner.  |   |

## DAY 3 - FRIDAY 8 MARCH - PARTNERS INVITED TODAYS MORNING SESSIONS

|                   |   |
|-------------------|---|
| 8.55am - 9.00am   | Comments from the Chair.  |
| 9.00am - 9.30am   | Husband and wife team - "Partners in business, partners at home". Kerry and Chris Hines - Unrealestate.               |
| 9.30am - 10.30am  | <b>KEYNOTE PRESENTATION:</b> John Townsend. Effectively Managing & Motivating People.                                 |
| 10.30am - 11.00am | Morning Tea & Trade Exhibition.   |
| 11.00am - 12.00pm | <b>KEYNOTE PRESENTATION:</b> Allan Sparkes - Reinventing yourself.  |
| 12.00pm - 12.05pm | Closing Comments.   |
| 12.15pm           | <b>AFTERNOON ACTIVITIES</b><br>Social Golf at Bonville International Golf Resort.<br>Go Karting at F1.<br>Local Tour. |

Programme subject to change without notice - please refer to website for any amendments

**COFFS HARBOUR CITY COUNCIL WOULD  
LIKE TO THANK OUR GOLD SPONSORS**

**AN INITIATIVE OF**



**CIVICA**

