

ORION WATER DISTRICT

Landing Street, Lati, Orion, Bataan
Tel. Nos. (047) 240-4335, Email: orionwaterdistrict@yahoo.com
Official Website: orionwatersdistrict.gov.ph

CERTIFICATE OF CUSTOMER SATISFACTION

This is to certify that the Orion Water District complies with R.A. No. 11032 of the Ease of Doing Business (EODB) and Efficient Government Delivery Service Act of 2018 by acting 100% of received customer complaints through Customer Service Unit and zero complaints reported through hotline #8888 or the Citizens' Complaint Hotline.

This certification is issued in compliance to LWUA-DBM Joint Memorandum Circular No. 2020-1 re: Guidelines on the Grant of FY2023 Performance Based Bonus for Local Water District.

Issued this 1st day of March 2024.

EDNA B. RAMOS

HEAD, Commercial Section

CRISPINO. VRIA General Manager C