

## COMMERCIAL CUSTOMER SERVICES SECTION

## **CERTIFICATION OF CUSTOMER SATISFACTION**

This is to certify that the ORION WATER DISTRICT complies with R.A. No. 11032 of the Ease of Doing Business (EODB) and Efficient Government Delivery Service Act of 2018 by the acting upon 1,150/1,150 or 100% of received customer complaints through Commercial Customer Services Section.

This certification is issued in compliance to LWUA-DBM joint Memorandum Circular No. 2020-1 re: Guidelines on the Grant of FY2022 Performance Based Bonus for Local Water District.

Issued this 29th day of December, 2022 at Lati, Orion, Bataan.

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Noted by:

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