



ORION WATER DISTRICT

CERTIFICATE OF CUSTOMER SATISFACTION

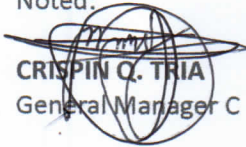
This is to certify that the Orion Water District complies with R.A. No. 11032 of the Ease of Doing Business (EODB) and Efficient Government Delivery Service Act of 2018 by acting 100% of received customer complaints through Customer Service Unit and zero complaints reported through hotline #8888 or the Citizens' Complaint Hotline.

This certification is issued in compliance to LWUA-DBM Joint Memorandum Circular No. 2020-1 re: Guidelines on the Grant of FY2020 Performance Based Bonus for Local Water District.

Issued this 10th day of February 2021.


EDNA B. RAMOS
HEAD, Commercial Section

Noted:


CRISPIN Q. TRIAS
General Manager C