

ANNEX 1

FORM A
DEPARTMENT/AGENCY PERFORMANCE ACCOMPLISHMENT
FY 2018


DEPARTMENT/AGENCY:

MFOs AND PERFORMANCE INDICATORS		DEPARTMENT/AGENCY FY 2017 ACTUAL ACCOMPLISHMENT	DEPARTMENT/AGENCY FY 2018 TARGET	RESPONSIBLE BUREAUS/OFFICES	DEPARTMENT/AGENCY FY 2018 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
Major Final Outputs (MFOs)/Operations							
MFO 1: Water Facility Service Management							
2018 Budget:							
Performance Indicator 1: (Quantity) Access to Potable Water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	9,673 households, 12 barangays	10,000 households, 12 barangays	Finance & Commercial Division and Engineering & Construction Division	10,468 households, 12 barangays	105%	
Performance Indicator 2: (Quality) Reliability of Service	Percentage of household connections receiving 24/7 supply of water	100% (9673 out of 9,673 households)	100% (10,000 out of 10,000 households)	Finance & Commercial Division and Engineering & Construction Division	100% (10,468 out of 10,468 households)	100%	
Performance Indicator 3: (Timeliness) Adequacy	Source capacity of LWD to meet demands for 24/7 supply of water	7,767,948 M ³ / 3,964,316 M ³ 1.96:1	7,800,000 m ³ / 3,500,000 m ³ 2.23:1	Engineering & Construction Division	6,099,245.44 m ³ / 3,140,400 m ³ 1.94 : 1	194%	
MFO 2: Water Distribution Service Management							
2018 Budget:							
Performance Indicator 1: (Quantity) NRW	Percentage of unbilled water to water production	29%	30%	Engineering & Construction Division	29%	103%	
Performance Indicator 2: (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	0.3 PPM	0.2 - 0.4 PPM	Engineering & Construction Division	0.31 PPM	129%	
Performance Indicator 3: (Timeliness) Adequacy/ Reliability of Service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	within 2 hours	within 2 hours	Engineering & Construction Division	within 1 hour 48 mins	111%	

STO								
2018 Budget:								
Performance Indicator 1: Staff Productivity Index	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in a LWD - in p1 3)	1:221	1:120	Admin & General Services Division	1:223	185%		
Performance Indicator 2:	Reasonableness/ Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	Minimum (10 cu.m.). - P 95.00 Average Income of LIG - P 12,140.00, 5% of Average Income of LIG - P 607.00	Minimum (10 cu.m.). - P 95.00 Average Income of LIG - P 12,140.00, 5% of Average income of LIG - P 607.00	Finance & Commercial Division	Minimum (10 cu.m.). - P 95.00 Average Income of LIG - P 12,140.00, 5% of Average Income of LIG - P 607.00	100%		
Performance Indicator 3: Customer Satisfaction	Percentage of Customer Complaints acted upon against received complaints	634 of 634 complaints acted upon	100% (1,000 of 1,000 complaints)	Finance & Commercial Division	100% (828 of 828 complaints acted upon)	100%		
GASS								
2016 Budget								
A.	BUR	<i>(see attachment)</i>						
A1.								
A2.								
B.	Submission of PFM to COA and DBM							
B1.	BFAR	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio - 91% Operating Ratio - 66% Current Ratio - 4.99:1	Collection Ratio - 95% Operating Ratio - 80% Current Ratio - 6:1	Finance & Commercial Division and Admin. & General Services Division	Collection Ratio - 88% Operating Ratio - 76% Current Ratio - 10:1	93% 95% 167%	
B2.	Report on Ageing Cash Advance	Compliance with COA reporting requirements in accordance with content and period of submission.	100% Complied & Submitted 27 November, 2017	100% Submission on or before November 30, 2018	Finance & Commercial Division	100% submitted, November 14, 2018	100%	

B3.	COA Financial Reports	a. Compliance with COA reporting requirements in accordance with content and period of submission. Submission of five (5) financial reports i.e., Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	100% Complied submitted 30 January, 2018	100% Complied to be submitted on or before February 12, 2019	Finance & Commercial Division and Admin. & General Services Division	100% Complied, submitted January 25, 2019	100%	
		b. Compliance with LWUA reporting requirements in accordance to content and period of submission. i.e. Monthly Data Sheet, Income Statement, Cash Flow Statement. Microbiological/ Physical/ Chemical/ Chlorine residual report. Approved WD budget, Annual Procurement Plan, Annual Report	100% Complied	Timely submission - Second week of the following month	Finance & Commercial Division and Admin. & General Services Division	100% Complied, submitted January 25, 2019	100%	
C.	APCPI	N/A						
D.	Submission of APP	Actual submission of APP 2017	100% Complied and submitted 29 November 2017	100% Complied to be submitted on or before August 31, 2018	Admin. & General Services Division	100% Complied and submitted 30 August 2018	100%	

Recommending Approval:


BOBBY B. CONSTANTINO
Division Manager C

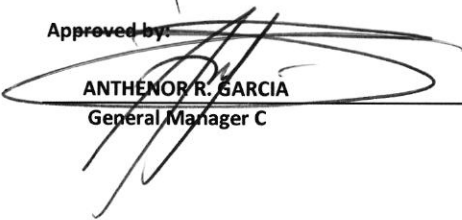
25-Jan-19
Date

Prepared by:


OFELIA G. CALDERON
Corporate Budget Specialist - A

25-Jan-19
Date

Approved by:


ANTHENOR R. GARCIA
General Manager C

25-Jan-19
Date