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SIGNIFICANCE OF NONVERBAL COMMUNICATION AND THE PROPERTIES OF HUMAN LANGUAGES IN ENGLISH LANGUAGE COMMUNICATION

Dr. Javed Khan

Assistant Professor

Department of English Government Post Graduate (Lead) College
Sheopur District, Sheopur, Madhya Pradesh, India

Abstract: It has already been described in various research paper and books of communication skills that, most of our communication is based on nonverbal communication; nonverbal communication plays a significant role in human behavior and communication skills. People are using sign, picture and posture to convey their message from one person to another person. As visual sign is also an important part of nonverbal communication and it can be understood by Chinese proverb says, “A picture is worth a thousand words”. That’s why words sometime fail to convey the proper message and a one picture can convey it very clearly. Our body every time passes a signal and by which it can be understood easily that, what we are feeling and what is going in our mind, when we communicate with another person with the help of oculesics and with the moments of our eyes, we can understand the attention of the person with we are communicating.

Keywords: Nonverbal Communication, Properties of Human Language, English.

Introduction: As we can understand with the technical term “kinesics” means body language. The term body language can be understood that when human body and other species sends and pass the signals to another person while communicating can be called a body language, in English language communication, it has a vital role in English language learning as well. So, we can understand easily that nonverbal communication has more significance in language communication. Here I would like to describe the difference between in language and in communication. As many books describe that language is a way of communication by which we can understand the message sent by sender and received by receiver. So, the difference is that, if any communication follows the properties of language, then only it will become a language. As we see that communication is a part our daily life. Like traffic signal gets red, it means we have to stop and if it is green then we have to move further. And dance is also a part of communication, but as far as the language is concerned so far, any language can be called as communication but no any communication can become a language until it satisfies properties of human languages. And the properties are Reflexivity, Displacement, Arbitrariness, productivity, cultural transmission and duality.

Nonverbal communication can be called as unwilling communication:

With the headline we can understand that nonverbal communication is undesired and unwilling communication. It sends a message to another person. The reason of calling a nonverbal communication is that, because when people communicate to each other, so unwillingly people also send message to another person while communicating. Nonverbal communication is like moving hands, shrugging shoulders, blinking eyes and waving hands while communicating from one person to another person. Sometimes the confidence of the person can be understood or evaluated with the help of nonverbal communication. Suppose if a person using his hands and maintaining eye contact. While communication then it can be understood that whatever the person is saying is true and authentic, because his/her eye contact can be observed and if person is looking here and there while communication it means he is lacking confidence. Some other signs of lacking of confidence is he/she will fumble for words and sentences and his/ her voice modulation will get the variation while communicating.

Nonverbal communication is a form of emotional messages:

It’s true that whenever people send some emotional message, so with the nonverbal communication people convey their messages by face expressions, by their hands. It can be understood easily that what is going on their minds and what they are thinking about, suppose if they get angry, then their voice modulation will be louder and if they get happy, they will smile. That is way it can be said easily that nonverbal communication is a way by which people can be evaluated and their feelings, emotions and behaviors can also be observed. Now another example of nonverbal communication is that when any player or team wins competitions, then by using their fingers they make the sign of “V” it means they wish to say that they have won the competition.

Nonverbal communication is more meaningful than verbal communication:

The reason of nonverbal communication is more effective and meaningful than verbal communication is that, nonverbal communication has fewer barriers than verbal communication, it does not have sound barriers and verbal communication has sound



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barriers, verbal communication has cultural barriers and nonverbal communication does not have cultural barriers. Emotional barriers are also not present in nonverbal communication.

The significance of nonverbal communication can be understood with the green signal of Indian railway system which means allow to go and some flags are also used by Indian navy to communicate from one ship to other ships. Picture and notices on the board of the school and colleges are the part of nonverbal communication. Means if any educational organization wishes to communicate any message to student, then, administrations and teachers get the notices attached on the notice board.

Downward communication

This type of communication is practiced in business organization, government organization and other non-government organization it is used by the people working with different sectors at a higher position and every day they have to communicate with the people who are working at lower level. It can be understood with name of this type of communication, downward mean downward in direction and in other terms from top to bottom.

People who are working as manager, director and principal use this downward communication to give the instruction and suggestions to the people who are working as clerical post and other positions like office assistant. Without downward communication no any organization can work smoothly.

Upward communication

This type of communication can be used not only in private sector but also in government sector. It means it is used to send information from lower category employees to higher category employees it can understood that a clerk can send message and information to directors, managers and principal in educational institutes.

Statement of the problem

- 1) Students express unwanted nonverbal communication when they speak from podium.
- 2) They do not use positive body language to express their thoughts.
- 3) Because of their negative gestures and postures they are rejected in the interview.
- 4) They are unable to maintain eye contact with their listeners.
- 5) Unwanted gestures and postures show their lack of confidence.

Methodology

- 1) To improve their gestures and postures students were given an opportunity to express their views over the allotted topic.
- 2) Students were suggested to maintain their eye contact while expressing their views.
- 3) A group discussion was conducted to evaluate their body language.
- 4) Training was imparted over nonverbal communication.
- 5) Students were advised to use their hands to convey their message to the audience.

Properties of human languages

Reflexivity: it is one of the properties of human language and it makes a human being to think and talk about the language. Means when people communicate with each other on various topics and subjects, people same can describe about the language to another person. animal and other species lack this property because they can communicate but cannot describe the language. That is why human communication can be language but animal communication cannot become a language.

Displacement: This property can be described as that the person can talk about past, present and future. Means if any incident occurred in past then man can describe it easily, as same the event and incident occurred in present as in future. So that man can express that event very clearly as it occurs in the present or it will occur in the future. No any creature possesses this property only human possess that property.

Productivity: this kind of property can be found only in human language; other human species do not possess this property .it means human being can produce new sentences and new sounds. Except human being all other species do not have this property.

Cultural transmission: this property can be defined as when people learn language from their culture and from their society. Same terminology can be understood as if any child is born in India and brought up in United States of America then the child will definitely learn English language and except human being other species lack this property. Means animal communication lack this property. If



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any animal born in India and brought up in United States of America then the animal will communicate only in the communication as its parents do it means a child of human being can learn the language from its culture and from its society but not only from its parents. Only animal can communicate with the system of their communication but this condition is not applicable on human beings.

Arbitrariness: this kind of property can be understood that, there is no relation between the linguistic form and its object. This term can be called as arbitrariness. For example, there is no connection between the word table and the object made up of wood.

Duality: the whole human language based on duality, means single sound word has no meaning. So, for having a proper communication, at least double articulation words can be used to convey the message properly and this terminology can be called as duality.

Conclusions

- 1) With the help of nonverbal communication message can be conveyed easily.
- 2) It can be judged easily with the nonverbal communication that what is going on in the mind of sender.
- 3) Body language conveys almost correct messages about the sender.
- 4) Only human have a gift of language
- 5) Animals can communicate but they do not have system of language.

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