

FORM A-1
DETAILS OF DELIVERY UNIT/ OFFICE PERFORMANCE INDICATORS AND TARGETS

LWD NAME: HERMOSA WATER DISTRICT

MAJOR FINAL OUTPUT/ RESPONSIBLE BUREAU (1)	PERFORMANCE INDICATOR 1 (2)	FY 2017 TARGET FOR PERFORMANCE INDICATOR 1 (3)	FY 2017 ACCOMPLISHMENT FOR PERFORMANCE INDICATOR 1 (4)	PERFORMANCE INDICATOR 2 (5)	FY 2017 TARGET FOR PERFORMANCE INDICATOR 2 (6)	FY 2017 ACCOMPLISHMENT FOR PERFORMANCE INDICATOR 2 (7)	PERFORMANCE INDICATOR 3 (8)	FY 2017 TARGET FOR PERFORMANCE INDICATOR 3 (9)
A. Water Facility Service Management								
Finance & Commercial Division/ Production & Quality Division	Percentage of household with access to potable water against the total number of household within the coverage of the LWD	8,446 no. of households	8,446 no. of households	Percentage of household connections receiving 24/7 supply of water	100% (5,788 out of 5,788 household)	100% (5,788 out of 5,788 household)	Source capacity of LWD to meet demands for 24/7 supply of water	100%
B. Water Distribution Service Management								
Production & Quality Division	Percentage of unbilled water to water production	20%	18.00%	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point	0.3 FCR	0.3 FCR	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Within 8 h inspection within 30 m power int
C. Support to Operations (STO)								
Finance & Commercial Division	Staff Productivity Index	1:120	1:275	Reasonableness/ Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	Water rate for 1st 10 cu.m. - P165.00 Average income of LIG - P7,678.00 5% of Average income of LIG - P384.00	Water rate for 1st 10 cu.m. - P165.00 Average Income of LIG - P7,678.00 5% of Average income of LIG - P384.00	Customer Satisfaction	100% (2,889 out of 2,889)
D. General Administration and Support Services (GASS)								
Finance & Commercial Division	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio - 90% Positive Net Balance in the Ave. Net Income for 12 months - P15,821.30 Current Ratio - 100%	Collection Ratio - 96% Positive Net Balance in the Ave. Net Income for 12 months - 643,310.07 Current Ratio - 440.25%	a. Compliance with COA reporting requirements in accordance with content and period of submission	Complied 100% Submitted to COA annually and upon request	Complied 100% Submitted to COA annually and upon request	b. Compliance with LWUA reporting requirements in accordance to content and period of submission	Complied 100%
Finance & Commercial Division	Compliance to COA AOM Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2016	Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2016	Resolve 50% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2016	Budget Utilization Rate (BUR) Actual Disbursement on CAPEX. Approved CAPEX budget for the current year should be at least 85% to 90%	Budget CAPEX - 16,137,155.63	Budget CAPEX - 16,137,155.63 Actual Disbursement - 14,932,816.07 Percentage - 93%		

Prepared by: MARY ANN V. FLORES
 Admin./General Services Officer A
 Date: January 29, 2018

Approved By: ENGR. GIDEON S DE LEON
 General Manager

FORM A
PERFORMANCE TARGETS AND ACCOMPLISHMENTS

LWD NAME: HERMOSA WATER DISTRICT

MFO's AND PERFORMANCE INDICATORS (1)		FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/ UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENTS (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management							
2017 Budget							
PI 1 (Quantity) Access to Potable Water	Percentage of households with access to potable water against the total number of households within the coverage of the LWD	Fifty Six Percent (56%) (13 out of 23 barangays)	8,446 no. of households	Finance & Commercial Division/ Production & Quality Division	8,446 no. of households	100%	
PI 2 (Quality) Reliability of Service	Percentage of household connections receiving 24/7 supply of water	One Hundred Percent (100%) (5,324 out of 5,324 household)	One Hundred Percent (100%) (5,788 out of 5,788 household)	Finance & Commercial Division/ Production & Quality Division	100% (5,788 out of 5,788 household)	100%	
PI 3 (Timeliness) Adequacy	Source capacity of LWD to meet demands for 24/7 supply of water	Total Rated Capacity - 3,303,240 Total Demand Requirement - 1,352,701 Two Hundred Forty Four percent(244%)	One Hundred Percent (100%)	Production & Quality Division	Total Rated Capacity - 4,431,816 Total Demand Requirement - 1,789,471 Two Hundred Forty Eight(248%)	100%	
B. Water Distribution Service Management							
2017 Budget							
PI 1 (Quantity) NRW	Percentage of unbilled water to water production	Eighteen Percent (18.31%)	Twenty Percent (20%)	Production & Quality Division	Eighteen Percent (18%)	100%	
PI 2 (Quality) Potability	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point	0.3 FCR	0.3 FCR	Production & Quality Division	0.3 FCR	100.00%	
PI 3 (Timeliness) Adequacy/ Reliability of Service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Within 6 hours after inspection of damage; within 25 minutes after power interruption	Within 8 hours after inspection of damage; within 30 minutes after power interruption	Production & Quality Division	Within 5 hours after inspection of damage; within 15 minutes after power interruption	100.00%	

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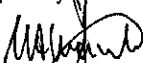
MFO's AND PERFORMANCE INDICATORS (1)		FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/ UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENTS (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operations (STO)							
2017 Budget							
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in a LWD - in P1 3)	1:266	1:120	Finance & Commercial Division	1:275	100%	
PI 2 (Affordability)	Reasonableness/ Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	Water rate for 1st 10 cu.m. - P185.00 Average Income of LIG - P7,678.00 5% of Average income of LIG - P384.00	Water rate for 1st 10 cu.m. - P185.00 Average Income of LIG - P7,678.00 5% of Ave. income of LIG - P384.00	Finance & Commercial Division	Water rate for 1st 10 cu.m. - P165.00 Average Income of LIG - P7,678.00 5% of Ave. income of LIG - P384.00	100%	
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	One Hundred Percent (100%) (2,600 out of 2,600)	One Hundred Percent (100%) (2,859 out of 2,859)	Finance & Commercial Division	One Hundred Percent (100%) (2,859 out of 2,859)	100%	

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General Administration and Support Services (GASS)							
2017 Budget							
PI 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio - 90.71% Operating Ratio - 187% Current Ratio - 395%	Collection Ratio - 90% Positive Net Balance in the Ave. Net Income for 12 months - P15,821.30 Current Ratio - 100 %	Finance & Commercial Division	Collection Ratio - 96% Positive Net Balance in the Ave. Net Income for 12 months - 643,310.07 Current Ratio - 440.25%	100%	
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission						
	Submission of five (5) financial reports i.e., Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	Complied 100% Submitted to COA annually and upon request	Complied 100% Submitted to COA annually and upon request	Finance & Commercial Division	Complied 100% Submitted to COA annually and upon request	100%	
PI 3	Compliance to COA AOM Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2016	Resolve 44% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2015	Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2016	Finance & Commercial Division	Resolve 50% of COA findings stated in the COA AOM issued to the agency for prior year as of December 31, 2016	100%	
PI 4	Budget Utilization Rate (BUR) Actual Disbursement on CAPEX. Approved CAPEX budget for the current year should be at least 85% to 90%	Budget CAPEX 9,950,000.00 Actual Disbursement - 4,159,235.93 Percentage - 42%	Budget CAPEX - 16,137,155.63	Finance & Commercial Division	Budget CAPEX - 16,137,155.63 Actual Disbursement - 14,932,816.07 Percentage - 93%	100%	

Prepared by:


MARY ANN FLORES

Admin/General Services Officer A

January 23, 2018

Date

Approved By:


ENGR. GIDEON S. DE LEON

General Manager

January 23, 2018

Date