



CERTIFICATE OF COMPLIANCE

ARTA

I, Engr. Gideon De Leon, of legal age, General Manager of the Hermosa Water District, being responsible and accountable in ensuring compliance with section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths;

1. The Hermosa Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizens Charter is posted as information billboards in the office of Hermosa Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office.
4. The Citizen's Charter is written in English and Filipino.
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on May 18, 2009.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 1st day of June 2015 at Hermosa, Bataan, Philippines.

ENGR. GIDEON DE LEON

GENERAL MANAGER C

SUBSCRIBED AND SWORN TO BEFORE ME this 15th day of June 2015 at Hermosa, Bataan Affiant exhibited to his Competent Evidence of Identity consisting of his PRC ID No.0052347.

WITNESS MY HAND AND NOTARIAL SEAL.

[Signature]
ATTY. LIGAYA D. PAMBID-CRUZ
Notary Public NC No. 013-14
Until December 31, 2016
PTR NO. 2506283 Balanga 12-04-14
IBP OR NO. 924058 12-04-14
Roll of Attorney No. 24404

DOC. NO. 721
PAGE NO. 22
BOOK NO. XVII
SERIES OF 2015